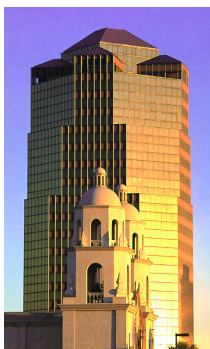
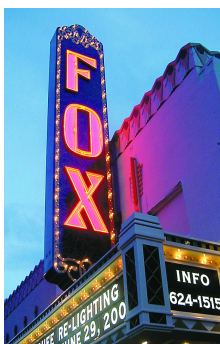


CITY OF

TUCSON

One Community, One Future

INFO GUIDE



DIRECTORY OF SERVICES

www.tucsonaz.gov

City of Tucson Information: 791-4911

EMERGENCY NUMBERS

(24 HOURS)

POLICE.....911

FIRE.....911

MEDICAL EMERGENCIES.....911

POISON HOTLINE.....626-6016

WATER DEPARTMENT EMERGENCIES ONLY.....791-4133

SOUTHWEST GAS EMERGENCIES ONLY.....746-1076

TUCSON ELECTRIC POWER

To report a power outage.....623-3451

To report downed power lines.....911

88-CRIME.....882-7463

A special program for persons who wish to report information about a crime to authorities but do not want to leave their name. If the information results in an arrest, a reward may be given.

CITY OF TUCSON INFORMATION.....(520) 791-4911
www.tucsonaz.gov

PIMA COUNTY.....(520) 740-8011
www.co.pima.az.us

STATE OF ARIZONA.....(520) 628-6300
www.az.gov

Si desea recibir esta información
en español llame al (520) **791-4911**.

Additional copies of the
InfoGuide are available
at all Mayor and Council Offices.



MAYOR & CITY COUNCIL

ROBERT WALKUP

MAYOR

City Hall, 10th Floor • 255 W Alameda St.
Tucson, Arizona 85701
Phone: 791-4201 Fax: 791-5348
email_mayor@tucsonaz.gov

JOSE IBARRA

Ward 1

940 W. Alameda St.
Tucson, Arizona 85745
Phone: 791-4040 Fax: 791-5393
jose.ibarra@tucsonaz.gov

CAROL WEST

Ward 2

7575 E. Speedway Blvd.
Tucson, Arizona 85710
Phone: 791-4687 Fax: 791-5380
carol.west@tucsonaz.gov

KATHLEEN DUNBAR

Ward 3

1510 E. Grant Rd.
Tucson, Arizona 85719
Phone: 791-4711 Fax: 791-5391
ward3@tucsonaz.gov

SHIRLEY SCOTT

Ward 4

8123 E. Poinciana Dr.
Tucson, Arizona 85730
Phone: 791-3199 Fax: 791-4717
ward4@tucsonaz.gov

STEVE LEAL

Ward 5

4300 S. Park Ave.
Tucson, Arizona 85714
Phone: 791-4231 Fax: 791-3188
steve.leal@tucsonaz.gov

FRED RONSTADT

Ward 6

2205 E. Speedway Blvd.
Tucson, Arizona 85719
Phone: 791-4601 Fax: 791-3211
ward6@tucsonaz.gov

TUCSON AREA INFORMATION GUIDE

This guide is a comprehensive "one-stop" alphabetical listing of both Tucson-area organizations and City services. You'll find everything here from information on Abandoned buildings to hours for the Reid Park Zoo.

For example, if a street light is broken in your neighborhood, look under 'S' for 'street light.'

88-CRIME.....(520) 882-7463

A special program for persons who wish to report information about a crime to authorities but do not want to leave their name. If the information results in an arrest,a reward may be given.

'A' MOUNTAIN (Sentinel Peak Park).....(520) 791-5909

Provides a panoramic view of Tucson. Hours are Monday - Saturday, 8 a.m. to:8 p.m., Sunday, 8 a.m. to 6 p.m.

**ABANDONED BUILDINGS.....See BUILDING PERMITS
(520) 791-5550**

**ABANDONED VEHICLES.....See POLICE DEPARTMENT
(520) 791-4444**

ACCESS TUCSON.....(520) 624-9833
www.accesstucson.org

A non-profit organization dedicated to education and training for production techniques furthering public access, and enabling communication via public TV and other electronic media.

**ADOPT A PARK.....See TUCSON CLEAN & BEAUTIFUL
(520) 791-3109**

www.tucsonaz.gov/tcb

**AFTER SCHOOL PROGRAMS/KIDCO.....
See PARKS AND RECREATION
(520) 791-4873**

AIR QUALITY.....(520) 740-3340
www.airinfnow.org

Call the Pima County Department of Environmental Quality for information about environmental issues, air pollution levels, or to report dust problems. To report excessively polluting vehicles, call the Smoking Vehicle Hotline at (520) 622-5700.

For up to the hour pollution information, call (520) 882-4AIR (882-4247).

AIRPORT

TUCSON INTERNATIONAL AIRPORT.....(520) 573-8000

www.tucsonairport.org

TUCSON AIRPORT AUTHORITY.....(520) 573-8100

PHOENIX SKY HARBOR AIRPORT.....(602) 273-3300

www.phxskyharbor.com

AIRPORT ENVIRONS ZONE (LAND USE CODE) ZONING

REVIEW AT DSD.....(520) 791-5608

ALLEY MAINTENANCE.....(520) 791-3154

Call the Department of Transportation, Street and Traffic

Maintenance Division, for schedules and information regarding public alley maintenance.

AMERICANS WITH DISABILITIES.....(520) 791-4593

www.know-the-ada.com

Call if you have a disability and experience a problem with access to a City of Tucson facility, program, or service.

AMERICANS WITH DISABILITIES (PARATRANSIT)

ELIGIBILITY OFFICE.....(520) 791-5409

Call to find out if you qualify for ADA Paratransit service Van Tran. Contact Pima County Dept. of Transportation for Handicar.

HANDICAR.....(520) 881-3391

www.vantran.org

VAN TRAN.....(520) 798-1000

www.vantran.org

ANIMAL CARE.....See **PIMA ANIMAL CARE CENTER**
(520) 743-7550

www.pimaanimalcare.org

ANNEXATION.....(520) 791-4505

Increases in city boundaries (city limits) are accomplished by annexation. This process is governed by state law. Call for information about annexation, including how you may benefit from annexation of your property.

ARIZONA OPERA COMPANY.....(520) 293-4336

www.azopera.org

ARIZONA STATE GOVERNMENT.....

See GOVERNMENT (520) 628-6300

www.az.gov/webapp/portal

ARIZONA THEATRE COMPANY.....(520) 622-2823

www.aztheatreco.org

ARROYOS.....See WASHES

(520) 791-3154

ARTS.....See TUCSON ARTS DISTRICT PARTNERSHIP

www.tucsonartsdistrict.org

ASSESSMENT RECORDS.....(520) 791-4282

(520) 791-4124

www.tucsonaz.gov/improvementdistricts/SearchParcel.asp

255 W. Alameda Tucson, AZ 85701

You can access assessment information on a property by entering the parcel/tax code number into the website.

AUCTIONS

www.tucsonaz.gov/procure

The City periodically holds public auctions and other types of competitive sales of City property. These property sales include surplus furniture, office equipment, and vehicles as well as property recovered by the Police Department (bicycles, stereos, tools, jewelry). To be placed on the mailing list or the bid list, go to the City of Tucson Procurement Department website.

AUDIT.....(520) 791-4681

255 W. Alameda Tucson, AZ 85701

AUTOMOBILE REGISTRATION.....(520) 629-9808

www.servicearizona.com

For information on automobile registrations, license plates, titles and transfers, call or visit the website of the Arizona Department of Transportation, Motor Vehicles Division.

BACK TO BASICS.....(520) 791-4505

www.tucsonaz.gov/dnr

The Back to Basics Program implements infrastructure projects citywide selected by Mayor and Council Members. To inquire about having a project in your area, contact your elected official.

BACKFLOW PREVENTION.....(520) 791-2650

BALLET ARIZONA.....(888) 322-5538

www.balletaz.org

BANKRUPTCY.....See COURT (520) 620-7500

BARKING DOGS.....(520) 743-7550

www.pimaanimalcare.org

It is unlawful to permit dogs to bark in such a manner as to disturb a person or neighborhood. Call or visit the website of the Pima Animal Care Center.

BARRICADES.....(520) 791-3154

To report the need for barricades due to road damage, flooding, or other hazards, contact the Tucson Department of Transportation, Street and Traffic Maintenance Division. For emergencies, contact the Tucson Police Department at 911.

BASEBALL

Tucson is the perfect place to enjoy exciting baseball games with your family and friends.

ARIZONA DIAMONDBACKS.....(888) 777-4664

www.azdiamondbacks.com

ARIZONA HEAT.....(520) 296-9595

www.tucsonsoftball.com/heat

CHICAGO WHITE SOX.....(866) SOX-GAME

www.chisox.com

COLORADO ROCKIES.....(800) 388-ROCK

www.coloradorockies.com

HI CORBETT FIELD.....(520) 791-4873, ext. 141

www.tucsonaz.gov/parksandrec

TUCSON ELECTRIC PARK.....(520) 434-1000

www.tucsonbaseball.com

TUCSON SIDEWINDERS.....(520) 434-1021

www.tucsonsidewinders.com

BEE REMOVAL.....(520) 626-5161

The Tucson Fire Department will handle emergency situations involving bee threats that would affect public safety. TFD will respond to threats within the city limits where there is a high probability of danger to the public on public or private property (i.e., a swarm of bees in an abandoned house next to a schoolyard).

CITY PARKS.....(520) 791-4873, ext 109

CITY RIGHT-OF-WAYS.....(520) 791-4728

(520) 791-4144 (after hours)

Contact the Risk Management Division for the removal of feral beehives on City right-of-ways.

CARL HAYDEN BEE RESEARCH CENTER

www.gears.tucson.ars.ag.gov

**UA AFRICANIZED HONEY BEE RESEARCH
EDUCATION PROJECT**

www.ag.arizona.edu/pubs/insects/ahb

BEER PERMITS.....See PARKS AND RECREATION
(520) 791-4873

BICYCLING.....(520) 791-4372

For information about bicycle maps, bicycling/pedestrian special events, or current and future bicycle and pedestrian programs, contact the Bicycle and Pedestrian Coordinator in the Department of Transportation, Special Projects Division.

BICAS.....(520) 628-7950

Bicycles Inter-Community Action and Salvage;a non-profit organization teaching youth bicycle repair

BICYCLEADVOCACY.....(520) 791-4372

Tucson-Pima County Advisory Committee

GREATER ARIZONA BICYCLING ASSOC.

www.bikegaba.org

STREET & TRAFFIC MAINTENANCE.....(520) 791-3154

Street repairs and bicycle facilities

TOUR FOR TUCSON'S CHILDREN.....(520) 791-4873

Annual 4th of July bicycle tour and skating event for charity

BINGO LICENSES.....(520) 628-6438

www.az.gov

400 W. Congress Tucson,AZ 85701

For general information about Bingo Licenses, contact the State of Arizona.

BIRTH RECORDS.See PIMA COUNTY HEALTH DEPARTMENT

(520) 791-8866

www.pimahealth.org

BLUE STAKE CENTER.....See EXCAVATION PERMITS

(520) 791-4254

www.azbinc.com

BOARD OF ADJUSTMENT

(VARIANCES TO THE LAND USE CODE).....(520) 791-5608

BOARD OF SUPERVISORS.....(520) 740-8126

www.co.pima.az.us

130 W. Congress Tucson, AZ 85701

The Pima County Board of Supervisors meets Tuesdays at 9 a.m. Copies of the meeting are available 10 days prior to each regularly scheduled meeting at the Clerk of the Board's Office. Board of Supervisors meetings are televised on Channel 12. Coverage begins at 9 a.m. every Tuesday.

BOARDS, COMMISSIONS, AND COMMITTEES..(520) 791-4213

The City maintains a number of boards, commissions, and committees. Anyone interested in serving on one of these bodies should call the City Boards, Commissions, and Committees Office.

BREWSTER CENTER.....(520) 320-7556

(520) 622-6347 (after hours)

www.thebrewstercenter.org

Provides food and shelter to women and children in crisis.

BUDGET AND RESEARCH.....(520) 791-4551

www.tucsonaz.gov/budget

For information or questions regarding the City budget, contact the Budget and Research Department.

BUILDING INSPECTIONS.....(520) 740-6970

www.tucsonaz.gov/dsd

Homeowners and contractors in Tucson and Pima County may contact the Development Services Interactive Voice Response System. Callers with a touchtone phone may:

1. Schedule inspections
2. Cancel inspections
3. Hear inspection results
4. Leave a message for an inspector

Before calling, you will need:

Your 10-digit activity number

Your 5-digit inspection code

Call (520) 740-6970 and the prompts will guide you through the process.

BUILDING PERMITS.....(520) 791-5550

www.tucsonaz.gov/dsd

201 N. Stone Tucson,AZ 85701

City/County Public Works Building, 1st Floor

For information regarding requirements for building, electrical, mechanical, plumbing, and sign permits or to report vacant and abandoned buildings or code violations, call the Development Services Department.

For Pima County Building Permit information visit

www.pimaxpress.com

BUS PASSES & SCHEDULES.....See SUN TRAN

(520) 792-9222

(520) 628-1565 (Hearing Impaired)

www.suntran.com

BUSINESS HOTLINE.....(520) 740-8522

www.tucsonaz.gov/oed

An information and referral service available to assist Tucson businesses.

BUSINESS LICENSES.....(520) 791-4566

www.tucsonaz.gov/finance

255 W. Alameda Tucson,AZ 85701

City Hall,1st Floor

The Finance Department requires all persons, partnerships, and corporations conducting activities within City limits to be licensed. Contact the Revenue Division, Business License Section.

Sales Tax Revenue forms and City tax code information are available to download from the City website on the Finance Department's page.

To obtain a copy of the booklet, "Guide to Operating a Business in the City of Tucson," contact the Office of Economic Development at **(520) 791-5093**.

BUSINESS PRIVILEGE LICENSE

A Business Privilege License is required for professional and service businesses as well as those that solicit, canvas, deliver, etc., their products or services in Tucson.

BUSINESS TAX LICENSE

A Business Tax License is required for businesses such as transportation, mining, utilities, communications, railroads and aircraft, publishing, job printing, restaurants, amusements, rentals, advertising, contracting, and retail.

REGULATORY LICENSE

A regulatory license is required for auctioneers and auctions, peddlers, fortune tellers, pawnbrokers, escort services, massage therapists, and establishments, swap meet enterprises, etc.

TAX REPORTS.....(520) 791-5082 (Fax)

Tax reports for business licenses may be faxed to the Business License Office.

CABLE 12.....See TUCSON 12 (520) 791-2582
www.tucson12.tv

CABLE TELEVISION SERVICE.....(520) 884-0133

Cox Communications provides cable television service to city residents under provisions of a license agreement with the City. If you have questions or complaints about your cable service which cannot be answered by Cox Communications, call the City's Information Technology Department at (520) 791-2609. Comcast subscribers should contact the Comcast office at (520) 917-3600.

COX COMMUNICATIONS.....(520) 884-0133
www.cox.com/tucson

COMCAST.....(520) 744-1900
www.comcast.com

CARPOOLS.....See RIDESHARE (520) 884-RIDE
www.pagnet.org

CASHIERS

City of Tucson cashiers accept payments for business privilege tax, occupational licenses, water, refuse, sign codes, improvement assessments, and most other payments due the City. Cashiers also sell bus passes and beer drinking permits for use in City parks.

City Cashiers do not accept payment for traffic and parking citations. Cashiers are available at the following locations Monday through Friday from 8 a.m. to 5 p.m. unless otherwise noted.

CITY HALL.....(520) 791-4583
250 W. Alameda St. Tucson,AZ 85701
CITY/COUNTY PUBLIC WORKS BUILDING.....(520) 791-5550
201 N. Stone, Tucson,AZ 85701
EASTSIDE CITY HALL.....(520) 791-4652
7575 E. Speedway Tucson,AZ 85710
Closed noon to 1 p.m.
GENERAL SERVICES.....(520) 791-4226
4004 S. Park Ave., Bldg 1, Price Service Center, Tucson, AZ 85714
Open 1-5 p.m.
MIDTOWN MULTI-SERVICE CENTER.....(520) 791-5779
1100 S. Alvernon Way Tucson,AZ 85711
WARD 4 COUNCIL OFFICE.....(520) 290-6106
8123 E. Poinciana Tucson,AZ 85730
Open 1-5 p.m.
WATER DEPARTMENT.....(520) 791-4040
(520) 791-2622
310 W. Alameda St. Tucson,AZ 85701

CENSUS.....See POPULATION INFORMATION

CHAMBER OF COMMERCE

**TUCSON METROPOLITAN CHAMBER
OF COMMERCE.....(520) 792-1212**
www.tucsonchamber.org
465 W. St. Mary's Rd. Tucson,AZ 85701
**TUCSON BLACK CHAMBER
OF COMMERCE.....(520) 623-0099**
www.tucsonblackchamber.org
1690 N. Stone, Tucson,AZ 85705
Suite 113
**TUCSON HISPANIC CHAMBER
OF COMMERCE.....(520) 620-0005**
www.hispanicchambertucson.org
823 E. Speedway Tucson,AZ 85719

CHICANOS POR LA CAUSA (CPLC).....(520) 882-0018
www.cplc.org
200 N. Stone Tucson,AZ 85716
This non-profit Community Development Corporation is dedicated to providing opportunities through advocacy, communications, and program services to disenfranchised residents in the areas of housing, youth, and economic development.

CHILD ABUSE HOTLINE.....(888) 767-2445
(800) SOSCHILD

CHILD PROTECTIVE SERVICES.....(520) 721-3097
(888) 767-2445 (after hours)

To report allegations of abuse or neglect of children. Call the 24-hour reporting line at (888) 767-2445.

CHILD SUPPORT SERVICES.....(520) 622-7000
www.de.state.az.us

For information on payment or collection of court-ordered child support, contact the Child Support Enforcement Office.

CITIZEN COMMENTS.....(520) 791-4700
www.tucsonaz.gov/mcc

A 24-hour automatic answering machine is available to provide citizens with a convenient way of providing comments to Mayor and Council. Citizens may call and leave their name, address, phone number, and a comment or inquiry. Citizens may also send an email comment to the Mayor and Council. These comments and inquiries are transcribed and distributed to the Mayor and Council and appropriate departments.

CITIZENSHIP, PROOF OF.....(520) 791-4213

For U.S.citizens traveling outside the continental United States for vacation or business purposes. For further information, call the City Clerk's Office.

CITY ATTORNEY'S OFFICE CITY ATTORNEY...(520) 791-4221
CRIMINAL DIVISION.....(520) 791-4104

103 E. Alameda Tucson,AZ 85701
City Court #501

NEIGHBORHOOD PROSECUTION TEAM...(520) 791-5778

This team of prosecutors works with people and neighborhoods to prosecute nuisances and other civil and criminal violations that negatively impact a neighborhood's quality of life, including prostitution, drug houses, weeds and debris, slum conditions, and grafitti abatement.

VICTIM ASSISTANCE UNIT.....(520) 791-5483
(520) 791-5574

CITY CLERK.....(520) 791-4213
www.tucsonaz.gov/clerks

The office of the City Clerk is responsible for a wide range of services to the public, as well as support services to the Mayor and City Council, retention of public records, and conduct of City elections.

CITY CODE.....(520) 791-4213

www.tucsonaz.gov/clerks

The Tucson City Code is available online through Municode Online Codes. The License and Privilege and Occupational License Codes are available via the Finance Department's website.

CITY COUNCIL.....(520) 791-4213

www.tucsonaz.gov/clerks

255 W. Alameda Tucson,AZ 85701

The Mayor and City Council normally meet on Mondays at City Hall,1st Floor. Copies of meeting agendas are available the Wednesday prior to each regularly scheduled meeting on the web-site and at the City Clerk's Office, City Hall,9th Floor or call (520) 791-4213. Also see Mayor and City Council for addresses, phone numbers,e-mail links, and websites.

Mayor and Council meetings are televised live on Channel 12 and replayed during the week. Visit the Tucson 12 website at www.tucson12.tv for schedule information.

CITY COURT.....(520) 791-4216

www.tucsonaz.gov/courts

103 E. Alameda Tucson,AZ 85701

Tucson City Court has jurisdiction for the following cases when they occur within the City limits: civil and criminal traffic, criminal misdemeanors,city code violations, and parking. The Court also issues Domestic Violence Orders of Protection for both City and County residents. The hours of operation for the court are: Monday through Friday 8 a.m. to 5 p.m. and Saturday 8 a.m. to noon.

CITY DEPARTMENTS.....(520) 791-4911

www.tucsonaz.gov

CITY GOVERNMENTSEE GOVERNMENT

CITY MANAGER.....(520) 791-4204

www.tucsonaz.gov/cmgr

255 W. Alameda Tucson,AZ 85701

City Hall 10th Floor

The City Manager's office provides leadership to all City departments in implementing Mayor and City Council policy.

CITY PROSECUTOR.....(520) 791-4104

The City Prosecutor is responsible for the prosecution of all misdemeanor and City Code violations occurring within the city limits. Call this number for information about the Prosecutor's Office or status of pending cases.

CITY PUBLICATIONS.....(520) 791-4213

www.tucsonaz.gov/clerks

255 W. Alameda Tucson, AZ 85701

City Clerk's Office 9th Floor

Copies of City publications including maps, public records, Mayor and City Council agendas, Tucson City Code, etc., may be purchased in the City Clerk's Office.

CLAIMS AGAINST THE CITY.....(520) 791-4728

To file a claim or for questions regarding claims filed against the City, for property damage or personal injury, or regarding damage to City property, contact the Finance Department, Risk Management Division. To file a claim or for questions regarding claims filed against Pima County, call Pima County Risk Management at (520) 740-5295.

**CLASSES, PARKS.....See PARKS AND RECREATION
(520) 791-4873**

CLEAN UP (NEIGHBORHOOD).....

See NEIGHBORHOOD RESOURCES, DEPARTMENT OF (DNR)

(520) 791-4605

COCKROACH PROBLEMS.....(520) 319-4601

www.wwm.co.pima.az.us

Call Pima County Wastewater Department, Vector Control.

A recording will prompt you to provide the necessary information.

COLOSSAL CAVE.....(520) 647-7275

www.colossalcave.com

16711 E. Colossal Cave Rd., Vail, AZ

COMMISSION ON DISABILITY ISSUES.....(520) 791-4593

COMMUNITY FOOD BANK.....(520) 622-0525

www.communityfoodbank.com

Call for information about donating to this emergency food program. For food emergency assistance, call Help On Call at (520) 881-1795.

COMMUNITY MEDIATION.....(520) 323-7862

www.otfc.org

The Community Mediation Program uses neutral mediators to assist in the peaceful resolution of certain neighbor, family, roommate, workplace and consumer conflicts. Call for a brochure or email mediation@otfc.org

COMMUNITY SERVICES DEPARTMENT.....(520) 791-4171

www.tucsonaz.gov/csd

310 N. Commerce Loop Tucson, AZ 85745

Santa Rita Building

Community Services improves the quality of life of Tucson residents through housing and community service programs. Such programs impact families by strengthening and enhancing a desirable social, economic, and physical environment through the coordination of public and private resources.

CONSUMER ASSISTANCE

CONSUMER FRAUD COMPLAINTS.....(520) 628-6504

Attorney General

CONSUMER INFORMATION.....(520) 623-9461

Legal Aid (income restrictions may apply.)

LANDLORD-TENANT INFORMATION.....(520) 623-9461

Legal Aid (income restrictions may apply.)

SENIOR ASSISTANCE-

PIMA COUNCIL ON AGING.....(520) 790-7262

ELDER LAW HOTLINE.....(520) 623-5137

CONVENTION CENTER. See TUCSON CONVENTION CENTER

www.tucsonaz.gov/tcc

260 S. Church Ave., Tucson, AZ 85701

For tickets, visit any TicketMaster; charge by phone at 321-1000; or purchase online at www.ticketmaster.com

For event information, visit the TCC website.

To book the facilities for meetings and events, visit

www.tucsonaz.gov/meetings

COUNTY ATTORNEY.....(520) 740-5600

www.pcao.co.pima.az.us

32 N. Stone Tucson, AZ 85701

The Pima County Attorney's Office is responsible for the prosecution of criminal cases in the Pima County Justice, Juvenile and Superior Courts.

COURT

ADOPTIONS(520) 740-2920
BANKRUPTCY.....(520) 620-7500
JURY CLERK.....(520) 620-7227
JURY COMMISSIONER.....(520) 740-4222
JUSTICE COURT (Pima County).....(520) 740-3171
www.jp.co.pima.az.us
115 N. Church Tucson,AZ 85701
JUVENILE COURT.....(520) 740-2000
www.pcjcc.co.pima.az.us
2225 E. Ajo Tucson,AZ 85713
SMALL CLAIMS.....(520) 740-3171
SUPERIOR COURT (Pima County).....(520) 740-4200
www.sc.co.pima.az.us
110 W. Congress Tucson,AZ 85701
TUCSON CITY COURT.....(520) 791-4216
www.tucsonaz.gov/courts
103 E. Alameda Tucson,AZ 85701
U.S. DISTRICT COURT (Federal).....(520) 205-4200
405 W. Congress Tucson,AZ 85701

CREDIT AND DEBT COUNSELING.....(520) 795-2227

www.moneymanagement.org

2802 N. Alvernon Tucson,AZ 85712

Consumer Credit Counseling Services (CCCS) is a non-profit community service dedicated to delivering professional consumer credit education, confidential counseling, and debt reduction programs to consumers.

CRISIS HOTLINES

CENTER AGAINST SEXUAL ASSAULT.....(520) 327-7273
FAMILY CRISIS HOTLINE.....(520) 323-1706
HELP ON CALL.....(520) 323-9373

DAVIS-MONTHAN AIR FORCE BASE.....(520) 228-3900

www.dm.af.mil

PUBLIC AFFAIRS OFFICE.....(520) 228-3204

DEAD ANIMALS.....See PIMA ANIMAL CARE CENTER
(520) 743-7550

www.pimaanimalcare.org

DEATH RECORDS...See PIMA COUNTY HEALTH DEPARTMENT
(520) 791-8866

www.pimahealth.org

DESERT MUSEUM.....(520) 883-2702

www.desertmuseum.org

Arizona-Sonora Desert Museum is a renowned zoo, natural history museum, and botanical garden all in once place. Explore the desert paths and you're sure to encounter Gila monsters, hummingbirds, boojums, and much more amidst the beautiful Tucson Mountains.

DEVELOPMENT SERVICES.....(520) 791-5550

www.tucsonaz.gov/dsd

201 N. Stone Tucson,AZ 85701

City/County Public Works Building, 1st Floor

The Development Services Department provides services such as permitting, records management, and inspections for new construction, remodeling, and signage. Plan specialists review plans and ensure compliance with the standards of the adopted building codes within the city. Inspectors ensure that work is performed in a manner that protects safety, welfare, and health standards through the regulation of construction, quality of materials, occupancy of structures, and signage within city limits.

**DISABILITY PARKING.....See AMERICANS WITH
DISABILITIES (PARATRANSIT) ELIGIBILITY OFFICE
(520) 791-5409**

Call for information about obtaining a permit and special plates. Throughout the city there are parking spaces reserved for persons with disabilities. These spaces are distinguished by a sign showing the international wheelchair symbol and stating "Reserved Parking, Disabled Plate or Permit Only." It is unlawful to park in these spaces unless you have the appropriate plate or permit. Violations can result in a fine of \$518.

ENFORCEMENT ACTION.....(520) 791-4444

For enforcement action on illegally parked vehicles.

PROBLEM AREAS.....(520) 791-4404

Special disabled parking enforcement for problem areas such as shopping centers and apartment buildings. Contact the Tucson Police Department, Volunteer Services Division.

TECHNICAL INFORMATION.....(520) 791-5550

For parking space technical information such as number needed, width, and signage, contact the Development Services Department.

DISABILITY TRANSPORTATION AND SERVICES.....

See AMERICANS WITH DISABILITIES (PARATRANSIT)

ELIGIBILITY OFFICE (520) 791-5409

For Americans with Disabilities Act (ADA) information, call 791-4990. To inquire about transportation services for persons with disabilities, call the ADA Eligibility Office at 791-5409.

TELECOMMUNICATIONS DEVICE FOR THE DEAF (TTY)

(520) 791-5452 (Hearing Impaired)

DISCRIMINATION COMPLAINTS.....(520) 791-4593

The City of Tucson Equal Opportunity Office investigates allegations of violations of the City's non-discrimination ordinance. Call if you believe that you have been discriminated against in employment or places of public accommodation or housing (within the city limits) on the basis of race, creed, color, religion, ancestry, sex, age, disability, national origin, sexual or affectional orientation, or marital status.

DIVORCE RECORDS.....(520) 740-2710

110 W. Congress Tucson, AZ 85701

Pima County Clerk of Superior Court

DOG PARKS (Off-leash).....(520) 791-4873

CHRISTOPHER COLUMBUS PARK

4600 N. Silverbell Rd. Tucson, AZ 85745

COMMEMORATIVE DOG PARK

2075 N. 6th Ave. Tucson, AZ 85705

PALO VERDE PARK

300 S. Mann Avenue Tucson, AZ 85710

REID PARK

22nd St. and Country Club Tucson, AZ 85711

DOG POUNDSee PIMA ANIMAL CARE CENTER

(520) 743-7550

DOGS.....See PIMA ANIMAL CARE CENTER

(520) 743-7550

Dogs must be vaccinated and licensed. Also see Humane Society of Southern Arizona and Barking Dogs.

DOMESTIC PARTNER REGISTRY.....(520) 791-4566

DOMESTIC VIOLENCE PREVENTION RESOURCES

ARC/ELDER SHELTER & LATER LIFE DV SERVICES

(520) 327-2665

(520) 566-1919

AZ COALITION AGAINST DOMESTIC VIOLENCE

(800) 782-6400

Legal Advocacy Hotline

THE BREWSTER CENTER.....(520) 622-6347

(520) 746-1501

Domestic Violence Services, Inc.

TUCSON CENTER FOR WOMEN AND CHILDEN

(520) 795-4266

(520) 795-4880

UNIVERSITY OF ARIZONA.....(520) 626-2051

Oasis Center

WINGSPAN.....(520) 624-0348

(800) 553-WDVP

Domestic Violence Project

DOWNTOWN ALLIANCE.....

See TUCSON DOWNTOWN ALLIANCE

(520) 547-3338

www.downtowntucson.org

DRIVER'S LICENSES...See TRANSPORTATION DEPARTMENT

(520) 791-4371

www.dot.state.az.us/mvd/driver/driverservices.htm

DRUG ACTIVITY.....(520) 547-8800

To speak directly with a narcotics investigator about suspected drug activity or for persons interested in supplying information, call 791-5296.

DUMPING.....See ILLEGAL DUMPING

(520) 791-3171

DUMPS.....See LANDFILLS

(520) 791-5085

DUST COMPLAINTS.....See AIR QUALITY

(520) 740-3340

ECONOMIC DEVELOPMENT (OED).....(520) 791-5093

www.tucsonaz.gov/oed

255 W. Alameda St. Tucson, AZ 85701

City Hall 3rd Floor

The Office of Economic Development (OED) delivers a variety of services designed to stimulate business and community development within the City of Tucson. OED's mission is to diversify and stabilize the local economy by providing services designed to expand local business opportunities, thereby helping to create and retain jobs, enhance the local tax base, and revitalize distressed portions of the City.

ADVOCACY/FACILITATION FOR PRIVATE SECTOR

Assistance to private firms with City regulations and procedures.

BUSINESS RESOURCE GUIDES

“Guide to Operating a Business in the City of Tucson” and a 17 Step Checklist to assist in determining licensing and permitting requirements. “Guide to Promoting a Business in the City of Tucson.”

BUSINESS HOTLINE.....(520) 791-2519

A 24-hour service available to help existing or prospective businesses solve problems.

TUCSON PIMA ENTERPRISE ZONE

An incentive program consisting of State income tax credits for the creation of net new jobs and a property tax reclassification program for manufacturers who meet capital investment criteria.

EMPOWERMENT ZONE

A federally designated area encompassing 14.25 square miles near the central city. The program consists of tax, hiring and investment incentives that are designed to benefit and revitalize the inner city. These incentives support businesses and encourage the hiring of zone residents.

FOREIGN-TRADE ZONE #174

Advantages to businesses locating in a Foreign-Trade Zone include deferral, reduction, or possible elimination of U.S. Customs Duties.

WORK FORCE DEVELOPMENT AND TRAINING

GRANT PROGRAM

Assists in writing grant applications; to date OED has worked with local companies that have received nearly \$12 million in state grant funds.

MANUFACTURING DEVELOPMENT PROGRAM

Assisting regional manufacturers in becoming more competitive through implementation of improved business methods and processes. Efforts also include regional business-to-business sales promotion and expanded supply chain participation opportunities through the BusinessLINC program.

TUCSON'S COMMERCIAL PROPERTY ONLINE

(www.tucsonaz.gov)

Identifying and mapping current industrial properties for use in industrial development as well as determining future needs. Staff also provides support to the Mayor and Council-appointed Small Business Commission and Industrial Development Authority.

ELDER ABUSE HOTLINE.....(520) 791-5809

1100 S. Alvernon Tucson, AZ 85711

This is a non-emergency number for the reporting of information concerning criminal abuse of the elderly. The ELDER ABUSE CRIMINAL INVESTIGATION TASK FORCE is located at Tucson Police Headquarters, 270 S. Stone.

ELECTIONS.....(520) 791-4213

www.tucsonaz.gov/clerks

Call for information regarding City elections including absentee voting. For County, State, and Federal government elections, call the Pima County Division of Elections at 740-4260.

ELECTRIC.....See TUCSON ELECTRIC POWER COMPANY

(520) 623-3451

(520) 623-7711 (after hours)

www.tucsonelectric.com



EMERGENCY 911 EDUCATION PROGRAM.....(520) 791-4309

This program offers speaking engagements, demonstrations, videos and written materials to familiarize citizens with the 911 telephone system.

EMPLOYMENT.....(520) 791-4241

www.tucsonaz.gov/humanre

10 E. Broadway Tucson, AZ 85701

The City of Tucson employs more than 5,000 people in a wide variety of jobs. For information regarding City employment opportunities, call the 24-hour JOB-LINE at (520) 791-5068.

The JOB-LINE is updated Friday afternoons. City of Tucson employment opportunity information is also available online. For Pima County, call the Pima County Dial-A-Job line at (520) 740-3530.

EMPOWERMENT ZONE.....

See ECONOMIC DEVELOPMENT (OED)

(520) 791-5093

ENVIRONMENTAL PLANNING.....(520) 792-1093

www.pagnet.org

Environmental planning involves planning and programming responsibilities for air quality, water quality/supply, travel reduction, and clean fuels/fleets. Pima Association of Governments' Environmental Planning Division is responsible for overall regional coordination of such programs.

ENVIRONMENTAL QUALITY.....(520) 740-3340

www.deq.pima.gov

Call the Pima County Department of Environmental Quality for information about environmental issues, air pollution levels, or to report dust problems.

For up to the hour air pollution information, call (520)-4AIR (882-4247).

**ENVIRONMENTAL RESOURCE ZONE (LAND USE ZONE)
ZONING REVIEW AT DSD.....(520) 791-5608**

ENVIRONMENTAL SERVICES.....(520) 791-5414

www.tucsonaz.gov/esd

The Environmental Services Department provides residential and commercial collection and citywide recycling services, operates the Los Reales landfill, and performs inspections and code enforcement in response to customer complaints.

CODE ENFORCEMENT.....(520) 791-3171

Call for information on unkempt properties relating to garbage, trash, debris, weeds, outside residential storage, and junk vehicles.

COMMERCIAL COLLECTION.....(520) 791-3272

Multi-family residential (apartments) refuse containers in various sizes from 90 gallons garbage and recycling to 20 to 40 yard roll-offs for commercial business or special clean ups are all available for a fee.

ENGINEERING AND TECHNICAL SUPPORT

(520) 791-5414

The Environmental Services Engineering and Technical Support Division manages soil and groundwater investigation and remediation projects on City-owned property including landfills. The division works closely with neighborhood associations during investigation and remediation of known contaminated sites owned by the City of Tucson.

RESIDENTIAL COLLECTION.....(520) 791-3171

Services include once weekly garbage and recycling pickup and twice a year collection of large brush and bulky items. In addition, special large brush and bulky item collections can be provided at non-scheduled times of the year for a fee.

Also see RECYCLING

EQUIPMENT RENTAL.....(520) 791-4873

Rental equipment including bleachers, booths, and stages are available for a fee which includes delivery and pick up. For information about sports equipment rental for special events and activities, call Parks Store at (520) 791-4258.

EXCAVATION PERMITS.....(520) 791-4254

Call for permits or inspection of work in the public right-of-way, including street excavation, trenches, sidewalk, and curb work. Before doing any excavation work, contact the Blue Stake Center at (800) 782-5348 for underground utility information.

FAIR (PIMA COUNTY).....(520) 762-9100

www.swfair.com
Pima County Fairgrounds
11300 S. Houghton Tucson,AZ 85747

FAMILY COUNSELING AGENCY OF TUCSON.....

(520) 327-4583

www.fcaonline.org
Provides counseling services for children, teens, adults, seniors, and families in English and Spanish.

FENCES AND WALLS.....(520) 791-5608

The Zoning Review Section at the Development Services Center can provide information about the legal placement or height of a fence or wall. For information about construction permit requirements, call (520) 791-5550.

**FILM OFFICE.....See METROPOLITAN TUCSON
CONVENTION AND VISITORS BUREAU.....(520) 770-2151**

FINANCE DEPARTMENT.....(520) 791-4893

www.tucsonaz.gov/finance
255 W. Alameda Tucson, AZ 85701
City Hall, 5th Floor

ACCOUNTING.....(520) 791-4561

FINANCIAL REPORTS.....(520) 791-4561

Call or visit the Finance Department's website for information about City of Tucson financial reports or to obtain copies.

REVENUE.....(520) 791-4080

TREASURY.....(520) 791-4273

FINE ARTS DISTRICT.....

See TUCSON ARTS DISTRICT PARTNERSHIP

FINGERPRINTING.....(520) 791-4697

1100 S. Alvernon Tucson, AZ 85711

Fingerprint cards for employment or licenses are available at the Tucson Police Department, Identification Section, 8 a.m.-1 p.m., Tuesday and Thursday (except holidays).

Mandatory/Arrest fingerprinting is available 8 a.m.-1 p.m. Tuesday-Thursday.

Persons who need to have prints taken are encouraged to call to confirm the availability of a technician prior to coming to the police station. A fee is charged for this service.



FIRE DEPARTMENT

www.tucsonaz.gov/fire

FIRE OR MEDICAL EMERGENCIES.....911

BUSINESS ASSISTANCE.....(520) 888-6947

For help with Fire Code and other regulatory compliance problems.

CADET PROGRAM.....(520) 791-4502

FIRE SAFETY.....(520) 791-4502

Call to arrange fire safety lectures, demonstrations, and fire career talks. Also call for the Juvenile FireStoppers Program.

HAZARDOUS MATERIALS.....(520) 888-6947

Call for hazardous material information or to report abandoned hazardous materials. Also see Hazardous Materials.

INSPECTIONS.....(520) 791-4502

Call for inspection of fire safety hazards, plans for fire protection systems, or permits for tents. For inspection of underground storage tanks or permits for fireworks, call (520) 791-4014.

JUVENILE FIRE STOPPERS PROGRAM.....(520) 791-4502

REPORTS.....(520) 791-4512

Call for information on obtaining copies of emergency incident reports and insurance information. For medical transport insurance/billing questions, call (520) 791-5629.

SAFE KIDS.....(520) 791-4502

Call for information on childhood injury prevention programs, including car seats, bicycle helmets, smoke alarms, drowning prevention, and gun locks.

STATION TOURS.....(520) 791-4512

FISHING.....(520) 628-5376

Three Tucson Parks and Recreation lake sites are designated as Urban Fishing Program locations. Urban Fishing License is required for persons 14 years of age or older. Licenses are issued by the Arizona Game and Fish Department and sold at most sporting goods stores.

CHRISTOPHER COLUMBUS PARK

4600 N. Silverbell Rd. Tucson, AZ 85745

J.F. KENNEDY PARK

Ajo Way and Mission Rd. 85713

LAKESIDE PARK

8300 E. Stella Tucson, AZ 85730

FLOODPLAIN INFORMATION.....(520) 791-4914

Call for information regarding flooding, flood insurance zones, and flood control in washes or streets.

FOOD BANK....See COMMUNITY FOOD BANK (520) 622-0525

www.communityfoodbank.com

FOREST SERVICE.....(520) 670-4552

<http://www.fs.fed.us/r3/coronado>

FOSTER HOMES.....(520) 795-1858

www.de.state.az.us

The Department of Economic Security, Administration for Children, Youth, and Families

FOUND PETS.....See PIMA ANIMAL CARE CENTER

(520) 743-7550

www.pimaanimalcare.org

FOURTH AVENUE MERCHANTS ASSOCIATION.....

(520) 624-5004

www.fourthavenue.org

GAME AND FISH DEPARTMENT.....(520) 628-5376

www.gf.state.az.us

Call for information about hunting and fishing in Arizona.

Hunting and fishing licenses may be purchased at most sporting goods stores. Also see Fishing. To report violations of game and fish laws, call 1-800-352-0700.

GARBAGE.....See ENVIRONMENTAL SERVICES

(520) 791-3171

GENERAL SERVICES DEPARTMENT.....(520) 791-3101

This Department (formerly Operations) ensures effective, uninterrupted municipal services to City departments and to the community by providing well-designed and maintained City facilities and vehicle fleets.

GEOGRAPHIC INFORMATION SERVICES (GIS)

www.tucsonaz.gov/gis

The GIS Cooperative is a group of City, County, and Community members who are working to provide an enterprise-wide infrastructure for current and future GIS needs.

GOLF COURSES (reservations).....(520) 791-4336

www.tucsoncitygolf.com

The City of Tucson operates five golf courses.

DELL URICH.....(520) 791-4161

600 S. Alvernon Tucson,AZ 85716

Willie Kane,Golf Pro prandol1@tucsonaz.gov

FRED ENKE.....(520) 791-2539

8251 E. Irvington Tucson,AZ 85730

Pam Drake,Golf Pro pfreden1@tucsonaz.gov

RANDOLPH NORTH.....(520) 791-4161

600 S. Alvernon Tucson,AZ 85716

Willie Kane,Golf Pro prandol1@tucsonaz.gov

SILVERBELL.....(520) 791-5235

3600 N. Silverbell Tucson,AZ 85745

Freemont T. Johnson,Golf Pro psilver1@tucsonaz.gov

TRINI-ALVAREZ EL RIO.....(520) 791-4229

1400 W. Speedway Tucson,AZ 85745

Hank Ravenell,Jr.,Golf Pro pelriol@tucsonaz.gov

GOVERNMENT

CITY OF TUCSON.....(520) 791-4911

www.tucsonaz.gov

CITY OF SOUTH TUCSON.....(520) 792-2424

www.southtucson.org

PASCUA YAQUI TRIBE.....(520) 883-5000

www.pascuayaqui-nsn.gov

PIMA COUNTY.....(520) 740-8011

www.co.pima.az.us

STATE OF ARIZONA.....(520) 628-6300

www.az.gov

TOHONO O'ODHAM.....(520) 361-2570

TOWN OF MARANA.....(520) 682-3401

www.marana.com

TOWN OF ORO VALLEY.....(520) 229-4700

www.ci.oro-valley.az.us

TOWN OF SAHUARITA.....(520) 648-1972

www.ci.sahuarita.az.us

UNITED STATES.....(800) 688-9889

www.firstgov.gov

GOVERNOR'S OFFICE.....(520) 628-6580

(800) 253-0883

www.governor.state.az.us

400 W. Congress Tucson,AZ 85701

The Governor of Arizona maintains a staffed Tucson office.

GRAFFITI REMOVAL HOTLINE.....(520) 624-7833

Call for information about the Graffiti Abatement Program and the Graffiti Removal Permission Form.

GREATER TUCSON ECONOMIC COUNCIL

See ECONOMIC DEVELOPMENT.....(520) 882-6079

www.opportunitytucson.org

33 N. Stone Tucson, AZ 85701

A public/private economic group helping to promote Tucson as a business destination.

HAZARDOUS MATERIALS.....(520) 888-6947

For hazardous materials emergencies, call 911.

For information or to report hazardous materials.

For information regarding the disposal of hazardous materials such as insecticides, paints, solvents, etc., call Pima County Household Hazardous Waste.

Residents can take antifreeze, batteries, oil (maximum container size 5 gallons), and paint to drop-off stations at the Los Reales Landfill and some Pima County waste facilities.

ARIZONA DEPT. OF ENVIRONMENTAL QUALITY.....
(800) 234-5677

FEDERAL HOTLINE.....(800) 368-5888

FEDERAL SMALL BUSINESS HOTLINE.....(800) 827-5722

PIMA COUNTY HOUSEHOLD HAZARDOUSE WASTE.....
(520) 740-3340

HIGHWAY CONDITIONS.....(520) 573-7623
(888) 411-ROAD

For highway conditions, traveler's warnings, and road closure information, call the Arizona Highway Patrol (24 hours).

HILLSIDE DEVELOPMENT ZONE (LAND USE CODE)

ZONING REVIEW SECTION AT DSD.....(520) 791-5608

HISTORIC NEIGHBORHOODS AND SITES.....(520) 791-4505

Call for information about requirements for locally-designated historic neighborhoods and their locations.

HISTORIC PRESERVATION OFFICE.....(520) 791-4505

Call for information about historic districts, City historic preservation programs, and activities related to historic matters.

HOME REMODELING.....(520) 791-5550

www.tucsonaz.gov/dsd

For building permits for homes outside the city limits, call Pima County Development Services Department at (520) 740-6520.

**HOMELESS.....See INFORMATION AND REFERRAL
(520) 881-1794**

Also see Primavera Foundation

HOMEWORK HELP.....(520) 791-4391

www.lib.tucsonaz.gov/homeworkhelp

Free drop-in homework help is available for students of all ages. Sites are scattered throughout the metropolitan Tucson area and provide experienced tutors and materials to help with homework.

HOUSING

www.tucsonaz.gov/csd

The City of Tucson's Community Services Department is available to assist low and moderate income persons in obtaining housing. Rental and ownership of homes are subsidized through several programs.

Major programs include:

ASSISTED HOUSING (SECTION 8).....(520) 791-4739

EMERGENCY HOME REPAIR.....(520) 791-4636

For low- and moderate-income persons

HOMEOWNERSHIP PROGRAMS.....(520) 791-4123

PUBLIC HOUSING.....(520) 791-4616

**HOUSING COMPLAINTS.....
See CONSUMER ASSISTANCE (520) 623-9461**

Landlord-Tenant Information - Also see Neighborhood Resources, Department of

HUMAN RELATIONS COMMISSION.....(520) 791-4213

**HUMAN RESOURCES DEPARTMENT.....See EMPLOYMENT
(520) 791-4241**

www.tucsonaz.gov/humanre

HUMANE SOCIETY OF SOUTHERN ARIZONA.....

(520) 327-6088

www.humane-so-arizona.org

3450 N. Kelvin Tucson,AZ 85716

The Humane Society of Southern Arizona offers adoptable animals, upcoming events, available services, educational programs, and volunteer and membership opportunities.

LOW-COST SPAY AND NEUTER CLINIC.....(520) 881-0321

ILLEGAL DUMPING.....(520) 791-3171

Enforcement of illegal dumping codes relating to garbage, trash, debris, and hazardous and biohazardous materials.

Call to report illegal or wildcat dumps. For areas outside of Tucson city limits, call the Pima County Wildcat Dumping Hotline at (520) 622-5800.

IMMIGRATION AND NATURALIZATION.....(800) 375-5283

United States Department of Justice.

IMPOUNDED BICYCLES.....(520) 791-4458

IMPOUNDED VEHICLES.....(520) 791-4881

IMPROVEMENT DISTRICTS.....(520) 791-4282

(520) 791-4124

www.tucsonaz.gov/improvementdistricts/SearchParcel.asp

Call for information about construction of neighborhood improvements such as paving, sidewalks, and street lights. You can access information on a property by entering the parcel/tax code number online.



INDEPENDENT POLICE REVIEW.....(520) 791-4593

www.tucsonaz.gov/eoo
100 N. Stone Tucson,AZ 85701
#610,6th Floor

The Office of the Independent Police Auditor was established to audit the investigations of citizen complaints of misconduct by Tucson police officers. The involvement of the Auditor will be for the purpose of determining if the investigation was complete, thorough, objective and fair. The Auditor reviews completed investigations independently from the Office of Internal Affairs. A complaint can be made in person, by telephone (520) 791-4593 (24-hour voice mail), by fax (520) 791-5140, in writing, or via the Internet. Office hours are Monday through Friday, 8 a.m.- 5 p.m..

INFOLINE.....

SEE TUCSON-PIMA PUBLIC LIBRARY (520) 791-4010
www.tppl.org

INFORMATION

CITY OF TUCSON.....(520) 791-4911

www.tucsonaz.gov

PIMA COUNTY.....(520) 740-8011

www.co.pima.az.us

STATE OF ARIZONA.....(520) 628-6300

www.az.gov

INFORMATION AND REFERRAL.....(520) 881-1794

www.azinfo.org

Call for information about social services available in the community.

INFORMATION TECHNOLOGY.....(520) 791-4747

481 W. Paseo Redondo Tucson,AZ 85701

**INSPECTION, BUILDING.....See BUILDING INSPECTIONS
(520) 740-6970**

INTERGOVERNMENTALRELATIONS.....(520) 791-4204

The Office of Intergovernmental Relations develops, represents, and advocates the interests of the City of Tucson. It fosters and maintains the City's relationships with other governmental entities (local, state, and federal).

JAIL.....See PIMA COUNTY JAIL
(520) 547-8111

JOB.....See EMPLOYMENT (520) 791-4241

JUNK CARS.....(520) 791-4444

It is against Tucson City Code to park an inoperable vehicle without a current registration on private property unless it is completely enclosed in a garage or covered with a car cover or tarpaulin.

It is also unlawful to abandon a non-working vehicle on the roadway for more than 48 hours. To have abandoned vehicles tagged and removed, call the Tucson Police Department.

JURY DUTY.....(520) 740-4222

www.tucsonaz.gov/courts

Call for information about jury duty at Tucson City Court, Justice Court or Superior Court. For U. S. District Court Jury Commissioner, call (520) 205-4200

JUVENILE COURT.....See CITY COURT (520) 791-4216

LAND USE CODE.....(520) 791-5550

www.tucsonaz.gov/dsd

The Tucson Land Use Code is available online. For more information concerning the code, call the Development Services Department.

LANDFILLS.....(520) 791-5085

www.tucsonaz.gov/esd

5300 E. Los Reales Rd. Tucson, AZ 85706

The City operates the Los Reales Landfill. The entrance is located on Swan Road south of Los Reales Road.

Landfill hours are 7 a.m.-5 p.m. Monday through Saturday and 7 a.m.- 4 p.m. Sunday.

For more information call 791-3171 or see the Environmental Services website for landfill rates, location, and holiday schedules. Also see Hazardous Materials and Illegal Dumping.

COUNTY LANDFILLS.....(520) 744-4014

For information on Pima County Landfills and transfer stations.

LANDLORD-TENANT INFORMATION.....
SEE CONSUMER ASSISTANCE
AND NEIGHBORHOOD RESOURCES, DEPARTMENT OF

LANDSCAPING (AS REQUIRED BY THE LAND USE CODE)
ZONING REVIEW AT DSD.....(520) 791-5608

LEASH LAWSee PIMA ANIMAL CARE CENTER
(520) 743-7550

According to Tucson City Code, it is unlawful to allow dogs to run at large. Dogs must be kept on a six-foot leash while off the owner's property and must be confined or restrained while on the owner's property.

LEGAL AID (PIMA COUNTY)
APPLICATIONS.....(520) 623-9461
BUSINESS OFFICE.....(520) 623-9465

PIMA COUNTY LIBRARY...See TUCSON-PIMA PUBLIC LIBRARY
(520) 791-4391
(520) 791-4396 (Hearing Impaired)

LIGHTS.....See STREET LIGHTS (520) 791-3154
(520) 791-4144 (after hours)

LIQUOR LICENSING.....See MAYOR AND CITY COUNCIL
www.tucsonaz.gov/clerks
The City Clerk's Office has license information, including after hours activities, special event licenses, and protests or appeals of applications for liquor license. See the Mayor and Council Consent Agenda for a list of licenses to be considered at the next Council meeting.

LITTER HOTLINE.....(877) 354-8837 (toll free)
www.arizonacleanandbeautiful.org/Litterreport.html

LOT DEVELOPMENT OPTIONS.....(520) 791-4505
www.tucsonaz.gov/planning
A zoning process adopted by the City that provides the ability to modify setbacks on new construction.

MAIN REPLACEMENT HOTLINE.....

See TUCSON WATERDEPARTMENT (520) 791-4331

Information on current and upcoming Tucson Water main replacement projects.

MANAGER.....See CITY MANAGER (520) 791-4204

MARRIAGE LICENSES.....(520) 740-2710

110 W. Congress Tucson,AZ 85701

Pima County Clerk of the Superior Court, Legal Records

MAYOR AND CITY COUNCIL.....See CITIZEN COMMENTS

(520) 791-4700

www.tucsonaz.gov/mcc

P.O. Box 27210 Tucson,AZ 85726

The Citizen Comment Line is a 24-hour automatically answered service at (520) 791-4700. Messages are transcribed and distributed to the Mayor and Council. Comments may also be emailed to the Mayor and Council at mcweb@tucsonaz.gov

Channel 12 cablecasts Mayor & Council Meetings live,unedited, and gavel-to-gavel. The study session normally begins at 12:30 p.m. and the regular session begins at 5:30 p.m.every Monday that a meeting is scheduled. Copies of meeting agendas are available the Wednesday prior to each regularly scheduled meeting on the City's website and at the City Clerk's Office,9th Floor, City Hall,255 W. Alameda, Tucson, Arizona 85701. Call (520) **791-4213** for information.

MAYOR ROBERT WALKUP.....(520) 791-4201

255 W. Alameda Tucson,AZ 85701

City Hall,10th Floor

email_mayor@tucsonaz.gov

WARD 1 JOSE IBARRA (Westside).....(520) 791-4040

940 W. Alameda Tucson,AZ 85745

jose.ibarra@tucsonaz.gov

WARD 2 CAROL WEST (Eastside).....(520) 791-4687

7575 E. Speedway Tucson,AZ 85710

carol.west@tucsonaz.gov

WARD 3 KATHLEEN DUNBAR (Northside).....(520) 791-4711

1510 E. Grant Tucson,AZ 85719

ward3@tucsonaz.gov

WARD 4 SHIRLEY SCOTT (Eastside).....(520) 791-3199
8123 E. Poinciana Tucson,AZ 85730
ward4@tucsonaz.gov

WARD 5 STEVE LEAL (Southside).....(520) 791-4231
4300 S. Park Tucson,AZ 85714
steve.leal@tucsonaz.gov

WARD 6 FRED RONSTADT (Midtown).....(520) 791-4601
2205 E. Speedway Tucson,AZ 85719
fred.ronstadt@tucsonaz.gov

MEDIATION.....See COMMUNITY MEDIATION
(520) 323-7862

MEETING AND CONVENTION ASSISTANCE.....
See METROPOLITAN TUCSON CONVENTION
AND VISITORS BUREAU
(520) 624-1817

METRO WATER DISTRICT.....(520) 575-8100
7235 N. Paseo Del Norte Tucson,AZ 85704

METROPOLITAN EDUCATION COMMISSION.....
(520) 670-0055

10 E. Broadway, Tucson,AZ 85701
www.tucsonaz.gov/mec

Composed of 34 citizen commissioners, the MEC advises,makes
recommendations and serves as an advocate in all areas that affect
the educational welfare of Tucson and Pima County.

METROPOLITAN TUCSON CONVENTION
AND VISITORS BUREAU.....(520) 624-1817

www.visittucson.org
100 S. Church Tucson,AZ 85701
visitorinfo@mtcvb.com

MEETING AND CONVENTION ASSISTANCE

A multitude of services and free assistance, including
complimentary copies of the Tucson Meeting & Event Planner,
are available to meeting planners considering the area.

TUCSON FILM OFFICE.....(520) 770-2151
www.tucsonfilm.com

The Tucson Film Office works to promote Tucson and
Southern Arizona as a location to the motion picture,
television, and advertising industries and works closely with
local artists and trades to link them with productions
planning to film in Tucson.

VISITOR INFORMATION

The Metropolitan Tucson Convention and Visitors Bureau is the source for information about what to see and do while visiting Tucson or Southern Arizona. Complimentary resources include the Tucson Official Visitors Guide; Tucson Meeting & Event Planner, Relocation Packet, and the Tucson Golf Guide. A comprehensive library of brochures, maps, and directories is also available.

MEXICAN CONSULATE.....(520) 882-5595

The office assists with the needs of Mexican nationals, encourages tourism and commerce, issues passports and identification, and promotes literacy programs and the cultural arts.

MINOR IN POSSESSION DIVERSION PROGRAM

(520) 791-4104

This program is offered to defendants between the ages of 18 and 21 who have been charged with the crime of Minor in Possession of Alcohol or Furnishing False Identification to Enter into a Liquor Establishment. Successful completion of the program results in a dismissal of the charge.

MOSQUITOES.....(520) 740-2760

Information on mosquitoes can be obtained from the Pima County Health Department or the Department of Transportation, Stormwater Section at (520) 791-4251.

MOTHERS AGAINST DRUNK DRIVING.....(520) 322-5253

(877) 255-MADD

MOTION PICTURE OFFICE.....

**See METROPOLITAN TUCSON CONVENTION
AND VISITORS BUREAU (520) 770-2151**

NATIVE PLANT PRESERVATION ORDINANCE (LAND USE CODE) - ZONING REVIEW AT DSD

(520) 791-5608

NATURAL GAS.....See SOUTHWEST GAS (520) 889-1888
www.swgas.com

NEIGHBORHOOD CENTERS...See PARKS AND RECREATION

(520) 791-4873

NEIGHBORHOOD RECYCLING CENTERS.....

See RECYCLING

NEIGHBORHOOD MEDIATION.....

See COMMUNITY MEDIATION (520) 323-7862

NEIGHBORHOOD PARKING PROGRAMS.....(520) 791-5071

The Department of Transportation, ParkWise Office, provides information about neighborhood parking permit programs and enforcement of permit violations.

NEIGHBORHOOD RESOURCES, DEPARTMENT OF (DNR)

(520) 791-4605

www.tucsonaz.gov/dnr

320 N. Commerce Park Loop Tucson, AZ

Sentinel Building, 2nd Floor

DNR brings focus and priority attention to neighborhood needs and promotes greater involvement of citizens in City government. Emphasis is placed on providing citizens with direct information about City services, connecting citizens with key City personnel, and coordinating City/community resources for effective service delivery.

NEIGHBORHOOD ASSOCIATIONS

Neighborhood Associations may choose to register with the Department of Neighborhood Resources. Registration provides neighborhood associations with assistance with mailings, meeting facility arrangements, and clean-ups.

NEIGHBORHOOD CLEAN-UP

Registered neighborhood associations may request roll-off containers for neighborhood clean-ups through the Department of Neighborhood Resources working in conjunction with Environmental Services.

NEIGHBORHOOD ENHANCEMENT TEAMS (NETeams)

NETeams' goals are to assist neighborhood associations by connecting them with City resources and information.

NEIGHBORHOOD PRESERVATION ORDINANCE

This ordinance consolidates neighborhood related property, housing, and crime issues in one section of the code.

NEIGHBORHOOD PROTECTION ACT

Neighborhood associations have been extended certain portions of victims' rights, specifically those involving prostitution, drugs, and chop shops. This allows the neighborhood certain victim rights that help in tracking a criminal case and having a voice about it in court.

PROPERTY AND HOUSING COMPLAINTS

(520) 791-5843

www.tucsonaz.gov/dnr/pahcform.pdf

The Department of Neighborhood Resources is responsible for investigating potential property and housing code violations that affect the health and safety of its residents and takes the lead on infractions of the Neighborhood Preservation Ordinance. An inspector is sent to investigate complaints and takes action in keeping with the City Code. (See also SABER project.) Complaint forms are available on the City's website at:

www.tucsonaz.gov/dnr/pahcform.pdf

VOLUNTEER ACTIVITY.....(520) 791-4605

The Department of Neighborhood Resources can direct volunteers to the appropriate department.

NEIGHBORHOOD TRAFFIC MANAGEMENT.....(520) 791-4259

Call for information about neighborhood traffic management programs.

www.tucsonaz.gov

NEIGHBORHOOD WATCH.....(520) 791-4450

www.tucsonaz.gov/police

A program designed to assist in safety and crime prevention awareness.

NEWSPAPERS

ARIZONA DAILY STAR.....(520) 573-4511

www.azstarnet.com

TUCSON CITIZEN.....(520) 573-4511

www.tucsoncitizen.com

NOISE COMPLAINTS.....(520) 791-4444

For information about noise complaints, call the Tucson Police Department.

OFFICE of EQUAL OPPORTUNITY PROGRAMS (OEOP) and INDEPENDENT POLICE REVIEW(520) 791-4593

(520) 791-2639 (TDD)

www.tucsonaz.gov/eoo

100 N. Stone Tucson, AZ 85701

Suite 610

The Office of Equal Opportunity Programs enforces and investigates allegations of violations of Chapter 17 of the Tucson Code which prohibits employment, public accommodation and housing discrimination based on race, color, national origin, ancestry, religion, age, disability, gender (sex), gender identity, marital status, and sexual orientation, and/or familial status.

The OEOP administers the Minority- and Women-owned Business Program and the Disadvantaged Business Enterprise, which were implemented to address disparity in contracting and procurement opportunities.

The office provides community outreach services, training and program development, technical assistance to support the array of programs administered by the division, and lends support to the MWBE Commission; Human Relations Commission; and the Commission on Gay, Lesbian, and Transgender Issues.

OPERA.....See ARIZONA OPERA COMPANY (520) 293-4336

**PARKING (AS REQUIRED BY THE LAND USE CODE)
ZONING REVIEW AT DSD.....(520) 791-5608**

PARKING ENFORCEMENT PROBLEMS.....(520) 791-5071
Call for problems caused by unlawfully parked vehicles. For neighborhood parking permit enforcement, call the Department of Transportation, ParkWise Office, at (520) 791-5071. Also see Neighborhood Parking Programs and Abandoned Vehicles.

PARKING MAP, DOWNTOWN.....(520) 791-5071
www.tucsonaz.gov/parking.html
A map showing downtown parking garages and metered spaces is available on the City of Tucson website or by calling the ParkWise office.

PARKING METERS.....(520) 791-5071
Call ParkWise to report problems with malfunctioning meters or to hood meters.

PARKING TICKETS.....(520) 791-4585
103 E Alameda Tucson, AZ 85701
City Court
Payments or requests for hearings on parking tickets must be made to the Administrative Hearing Office at City Court within 7 working days of receipt. Payments for parking tickets may also be made at the Eastside City Hall, 7575 E. Speedway Blvd., Tucson, Arizona 85710. Call 791-4652 for hours.

PARKS AND RECREATION.....(520) 791-4873

www.tucsonaz.gov/parksandrec

900 S. Randolph Tucson,AZ 85716

Parks and Recreation Administration Office

The City of Tucson offers many recreational and cultural programs, activities, and services to people of all ages. Community services include more than 125 parks,26 swimming pools (including 7 year-round pools),5 municipal golf courses,15 recreation centers, the Reid Park Zoo, 3 tennis centers, the Armory Park Senior Center, 3 urban fishing program lakes, and the Therapeutic Recreation Center for persons with disabilities.

AFTER-SCHOOL PROGRAMS.....(520) 791-4873

KIDCO is a popular after school recreation program offered through Tucson Parks and Recreation for ages 5-11 and available at many school locations.

Fees per child per school semester:

- City of Tucson residents \$50
- Non-residents \$65

Summer KIDCO fees:

- City of Tucson residents \$75
- Non-residents \$95

BALLFIELD AND COURT RESERVATIONS.....

(520) 791-4873, ext.141

Call or visit the Parks and Recreation Administration office or any Parks District office

BEER PERMITS.....(520) 791-4873, ext.141

Beer consumption is permitted in City parks with a permit. Beer permits may be purchased at Parks and Recreation Administration, 900 S. Randolph Way, or any District Office. Cost for City residents: daily rate - \$18 per 100 people; special events - \$90 per day; cost for non-City residents \$23/\$115. No glass containers are allowed in City Parks. The beer permit is not an authorization to sell beer.

DOG PARKS.....(520) 791-4873, ext.141

The City currently operates four designated off-leash dog areas.

These are located at:

GENE C.REID PARK

22nd and Country Club

CHRISTOPHER COLUMBUSPARK

4600 N. Silverbell Rd.

COMMEMORATIVE DOG PARK

2075 N.6th Ave.

PALO VERDEPARK

400 S. Mann Ave.

FISHING.....(520) 628-5376

www.gf.state.az.us

Three Tucson Parks and Recreation lake sites are designated as Urban Fishing Program locations. Urban Fishing License is required for persons 14 years of age or older. Licenses are issued by the Arizona Game and Fish Department and sold at most sporting goods stores.

LEISURE CLASS CATALOG.....(520) 791-4873, ext.108

A free quarterly Program Guide & Class Catalog offers descriptions, fees, and registration information on hundreds of seasonal leisure classes for all age groups, as well as department facilities, and programs. The catalog is available at Administration, 900 S. Randolph Way, or any Parks District office or online. Call for nearest catalog pick up location.

**LIGHTS.....(520) 791-4873, ext.221
(520) 791-4144 (after hours)**

Report any sports lighting or dusk-to-dawn park lighting problems to Parks and Recreation.

MAJOR LEAGUE BASEBALL TRAINING.....(520) 791-4873

Parks and Recreation's Hi Corbett Field at Reid Park is the Spring training home of the Colorado Rockies each March. For ticket information call (520) 327-9467.

OFFICES AND CONTACT INFO

ADMINISTRATION.....(520) 791-4873

EAST DISTRICT.....(520) 791-5930

NORTHWEST DISTRICT.....(520) 791-4873

SOUTHWEST DISTRICT.....(520) 791-5909

ZOO & REID PARK OPERATIONS.....(520) 791-3204

OUTDOOR AMPHITHEATERS.....(520) 791-4873

The DeMeester Outdoor Performance Center at Reid Park and the Udall, Kennedy, and Himmel Park amphitheaters may be reserved for public activities.

RAMADA RESERVATIONS.....(520) 791-4873

Parks and Recreation offers more than 115 reservable ramadas at 31 park locations to make your event planning easy. Call for information and reservations.

Daily park ramada fees:

- 8:30 a.m.-1:30 p.m. or 2-7:30 p.m.

\$14 for City of Tucson residents; \$18 for nonresidents

- Both time slots, same day

\$24 for residents; \$30 nonresidents

RECREATION CENTERS

FRED ARCHER CENTER.....(520) 791-4353
1665 S. La Cholla Blvd. Tucson,AZ 85713

CHERRY AVENUE CENTER.....(520) 791-4497
5085 S. Cherry Ave. Tucson,AZ 85706

WILLIAM CLEMENTS CENTER.....(520) 791-5787
8155 E. Poincianna Dr. Tucson,AZ 85730

EL PUEBLO REGIONAL CENTER.....(520) 791-5155
101 W. Irvington Rd. Bldg.9, Tucson,AZ 85714

EL PUEBLO NEIGHBORHOOD CENTER.....
(520) 791-4629
101 W. Irvington Rd. Tucson,AZ 85714

EL RIO CENTER.....(520) 791-4683
7200 E. Tanque Verde Rd. Tucson,AZ 85715

MARTY BIRDMAN CENTER.....(520) 791-5950
2536 N. Castro Ave. Tucson,AZ 85705

NORTHWEST CENTER.....(520) 791-3247
2160 N.6th Ave. Tucson,AZ 85705

ORMSBY CENTER.....(520) 791-4011
899 W. 24th St. Tucson,AZ 85713

OURY CENTER.....(520) 791-4788
600 W. St. Mary's Rd. Tucson,AZ 85701

PASQUA CENTER.....(520) 791-4609
785 W. Sahuaro Tucson,AZ 85745

QUINCIE DOUGLAS CENTER.....(520) 791-2507
1575 E.36th St. Tucson,AZ 85713

RANDOLPH REGIONAL CENTER.....(520) 791-4560
200 S. Alvernon Way Tucson,AZ 85711

SANTA ROSA CENTER.....(520) 791-4589
1080 S.5th Ave. Tucson,AZ 85701

MORRIS K.UDALL REGIONAL CENTER.....
(520) 791-4931
7200 E. Tanque Verde Rd. Tucson,AZ 85715

SPECIAL INTEREST CENTERS

ARMORY PARK SENIOR CENTER.....(520) 791-4865
220 S.5th Ave. Tucson,AZ 85701

THERAPEUTIC RECREATION CENTER....(520) 791-4504
1000 S. Randolph Way Tucson,AZ 85716

SENIOR CLUBS.....(520) 791-4873

Parks and Receptions hosts a variety of Senior Clubs that meet throughout the City. A Senior Club Activity Card costs \$25 per year (\$30 non-city residents) and allows participation in Senior Club program activities, access to senior trips and hikes, monthly newsletter and special events.

SLIDING SCALE DISCOUNT PROGRAM

For individuals and families who might not be able to pay the full cost of Parks and Recreation fee-based programs and services, a Sliding Scale Discount program enables low-income participants to pay a discounted fee. You must be a City of Tucson resident to apply, and verification of income is required.

SPORTS LEAGUES.....(520) 791-4870

A variety of seasonal leagues for men, women, and co-eds are offered through the Parks and Recreation Sports Office, 200 S. Randolph Way.

SWIMMING POOLS.....(520) 791-5352

Parks and Recreation operates and maintains 26 swimming pools. Seven of which are year-round locations. Call for information on pool locations, fees, and aquatic programs.

TEEN PROGRAMS.....(520) 791-4873

Parks and Recreation offers many activities for teens, including clubs that meet at various locations and teen volunteer opportunities.

TENNIS CENTERS

Parks and Recreation operates 3 tennis centers, offering lessons and league competition.

FORT LOWELL TENNIS CENTER.....(520) 791-2584

2900 N. Craycroft Rd. Tucson, AZ 85712

HIMMEL TENNIS CENTER.....(520) 791-3276

1000 N. Tucson Blvd. Tucson, AZ 85716

RANDOLPH TENNIS CENTER.....(520) 791-4896

50 S. Alvernon Way Tucson, AZ 85711

THEATRE.....(520) 791-4663

Parks and Recreation offers a community theatre.

TUCSON CITY GOLF...Also See GOLF (520) 791-GOLF

www.tucsoncitygolf.com

Automated tee time reservations:.....(520) 791-4336

Driving ranges are located at the Randolph Golf Complex, El Rio, Silverbell, and Fred Enke Courses. The City of Tucson operates five golf courses:



ADMINISTRATION.....(520) 791-5853
RESERVATIONS.....(520) 791-4336
DELL URICH GOLF COURSE.....(520) 791-4161
EL RIO GOLF COURSE.....(520) 791-4229
FRED ENKE GOLF COURSE.....(520) 791-2539
RANDOLPH GOLF COURSE.....(520) 791-4161
SILVERBELL GOLF COURSE.....(520) 791-5235

VENDOR PERMITS SPECIAL EVENTS

\$60 per day, per vendor

AMUSEMENT EQUIPMENT

\$50 per month -sold on semi-annual basis

DISTRICT PARK

\$100 per month -sold on quarterly basis

REGIONAL PARK

\$200 per month -sold on quarterly basis

VOLUNTEERS.....(520) 791-4834 ext 21

Parks and Recreation offers opportunities for teen volunteers to assist with summer recreation programs in the areas of aquatics, summer camps, KIDCO, and therapeutic recreation. Mandatory orientation held in May.

ZOO (REID PARK).....(520) 791-4022

www.tucsonzoo.org

PASSPORTS.....(520) 740-8333

PIMA ANIMAL CARE CENTER.....(520) 743-7550

www.pimaanimalcare.org

4000 N. Silverbell Rd. Tucson, AZ 85745

Animal control services are provided by the Pima Animal Care Center. Call to report stray dogs, animal bites, animal cruelty, or the location of a dead animal.

To obtain dog licensing information, call (520) 743-7666.

Pima Animal Care Center has great pets available for adoption. Also see the Humane Society of Southern Arizona.

PIMA ASSOCIATION OF GOVERNMENTS.....(520) 792-1093

www.pagnet.org

177 N. Church #405, Tucson, AZ 85701

Pima Association of Governments (PAG) is a non-profit regional planning organization serving local and state governments and tribal nations. PAG conducts research and outreach to foster understanding of regional issues such as transportation, air quality, water quality, and population growth.

PAG coordinates an open and cooperative planning process among its governmental partners and the public that promotes good decision for our region's future. PAG is governed by a Regional Council comprised of area elected officials and a member of the State Transportation Board.

For further information, call PAG or visit their website.

PIMA COMMUNITY COLLEGE.....(520) 206-4500
www.pima.edu
Pima Community College is a two-year institution that serves residents of Pima and Santa Cruz counties.

PIMA COUNCIL ON AGING.....(520) 790-7262
www.pcoa.org

PIMA COUNTY ASSESSOR'S OFFICE.....(520) 740-8630
For information on Property Taxes.

PIMA COUNTY GOVERNMENT.....
See GOVERNMENT (520) 740-8011
www.co.pima.az.us

PIMA COUNTY HEALTH DEPARTMENT.....(520) 791-8866
www.pimahealth.org

- BIRTH AND DEATH CERTIFICATES.....(520) 740-8522**
- CHEST X-RAY CLINIC.....(520) 740-8615**
- CONSUMER HEALTH & FOOD SAFETY.....(520) 740-2760**
- FAMILY PLANNING.....(520) 887-0715**
- HIV/AIDS TESTING & COUNSELING.....(520) 791-7676**
- IMMUNIZATIONS.....(520) 740-3755**
- WIC.....(520) 624-7498**
- ALL OTHER HEALTH DEPT INQUIRIES.....(520) 740-8261**

PIMA COUNTY JAIL.....(520) 547-8111
2225 E. Ajo Tucson, AZ 85713
Adults are detained at the main facility. Juveniles are detained at the Pima County Juvenile Court Center, 2225 E. Ajo Way, Tucson, Arizona 85713. Call (520) 740-2000 for information.

PIMA COUNTY LEGAL RECORDS OFFICE.....(520) 740-3240
Call to inquire about various legal records, including divorce and marriage certificates maintained by the County.

PIMA COUNTY PUBLIC WORKS

EMERGENCIES.....(520) **295-4595** (after hours)
ROAD MAINTENANCE.....(520) **740-2639**
TRAFFIC AND FLOOD CONTROL.....(520) **740-6433**

PIMA COUNTY SHERIFF'S DEPARTMENT.....(520) **741-4600**

www.pimasheriff.org

FOR EMERGENCIES, CALL 911. The Sheriff's Department provides law enforcement services to unincorporated areas of Pima County.

PLANNING.....See **URBAN PLANNING AND DESIGN**
(520) **791-4505**

PLANS.....(520) **791-4505**

www.tucsonaz.gov/planning

Call for information on City land use plans including comprehensive, subregional, area, or neighborhood plans.

POISON HOTLINE.....(520) **626-6016**

www.pharmacy.arizona.edu/centers/apdic/apdic.html

The Arizona Poison and Drug Information Center is operated by the University of Arizona School of Pharmacy.

POLICE DEPARTMENT.....(520) **791-4444**

www.tucsonaz.gov/police

For emergencies requiring a City of Tucson police officer, call 911. For general information and to report crimes not in progress, call 791-4444 from 8 a.m.-10 p.m. After hours, call 911.

CRIME STATISTICS

www.tucsonaz.gov/police/Crime_Statistics/crime_statistics.htm

DETECTIVE INVESTIGATIONS

For information on the investigation of a previously reported crime, call the appropriate detective unit.

ADULT SEXUAL ASSAULT.....(520) **791-4492**

ARSON.....(520) **791-4298**

BURGLARY TASK FORCE.....(520) **791-5171**

CHILD ABUSE UNIT.....(520) **791-5159**

CHILD SEXUAL ASSAULT.....(520) **791-4018**

FRAUD.....(520) **791-4481**

GANG UNIT.....(520) **791-5576**

HOMICIDE.....(520) **791-4487**

MISSING PERSONS.....(520) **791-5159**

NARCOTICS.....(520) **791-5296**

ROBBERY.....(520) **791-4661**

TRAFFIC INVESTIGATIONS.....(520) 791-4389

Hit-and-run, Vehicle homicide

FINGERPRINTING SERVICES.....(520) 791-4697

OPERATIONS DOWNTOWN.....(520) 791-5032

OPERATIONS EAST.....(520) 791-4051

OPERATIONS MIDTOWN.....(520) 791-4253

OPERATIONS SOUTH.....(520) 791-4949

OPERATIONS WEST.....(520) 791-4467

POLICE RECORDS.....(520) 791-4461

Copies of police records (traffic accident reports, burglary reports, etc.) are available at the Tucson Police Department, Records Section.

PROPERTY AND EVIDENCE.....(520) 791-4458

Recovery of any property held by the Tucson Police Department may require a judge's order or detective's authorization. Once necessary clearances have been obtained, property may be picked up at the Tucson Police Department, Evidence and Supply Section, 270 S. Stone Ave.

Verify hours before arriving to pick up property. To obtain the release of bicycles, call (520) 791-4458. To obtain the release of impounded cars, call (520) 791-4881.

SCHOOL RESOURCE OFFICER PROGRAM.....(520) 791-4880

The School Resource Officer Program assigns a police officer to most Tucson Middle Schools. The officers provide education and guidance to students as well as police service.

TRAFFIC PROBLEMS.....(520) 791-4259

Call to report ongoing traffic-related enforcement problems (speeding, etc.). For emergency traffic problems due to a collision or road hazard, call 911.

TRAFFIC TICKETS.....(520) 791-4216

www.tucsonaz.gov/courts/

Also see Traffic Tickets

VOLUNTEERS.....(520) 791-4499, ext.1618

The Tucson Police Department uses citizen volunteers for a wide variety of activity from reserve police officers to data entry and clerical assistance.

POPULATION INFORMATION.....(520) 791-4505

Call for population and socio-economic information. To obtain a copy of the Population Handbook, a 50-year population projection, call the Pima Association of Governments.

CITY OF TUCSON.....(520) 791-4505

www.tucsonaz.gov/planning

Urban Planning and Design

PIMA ASSOCIATION OF GOVERNMENTS...(520) 792-1093

www.pagnet.org

POSTAL SERVICE.....(800) 275-8777

www.usps.com

Additional information, including branch telephone numbers, can be found in the Government Listing (blue) pages of the telephone directory under United States Government, Postal Service.

POTHOLE.....See STREET MAINTENANCE (520) 791-3154

PRIMAVERA FOUNDATION.....(520) 623-5111

www.primavera.org

The Primavera Foundation provides services for the homeless.

PRO NEIGHBORHOODS.....(520) 882-5885

www.proneighborhoods.org

A partnership of the City, County, United Way and the Community Foundation of Southern Arizona, PRO Neighborhoods provides technical assistance and small grants to neighborhood groups throughout Pima County.

PROCUREMENT DEPARTMENT.....

See PURCHASING (520) 791-4217

www.tucsonaz.gov/procure

255 W. Alameda Tucson,AZ 85701

City Hall,6th Floor

PROPERTY TAXES.....See TAXES (520) 791-4080

PROSECUTOR.....(520) 791-4104

103 E. Alameda Tucson,AZ 85701

City Court #501

PUBLIC DEFENDER'S OFFICE.....(520) 791-4857

103 E. Alameda Tucson,AZ 85701

City Court #601

PUBLIC HOUSING.....See HOUSING

PUBLIC RECORDS.....(520) 791-4213

255 W. Alameda Tucson,AZ 85701

City Hall,9th Floor

City public records are filed in the City Clerk's Office.

PUBLICATIONS.....(520) 791-4213

255 W. Alameda Tucson,AZ 85701

City Hall,9th Floor

Copies of City publications, including maps, public records, Mayor and Council agendas, City codes, etc.,may be purchased in the City Clerk's Office.

PURCHASING.....(520) 791-4217

www.tucsonaz.gov/procure

255 W. Alameda Tucson, AZ 85701

City Hall, 6th Floor

Call or visit the Procurement Department's website, for information about doing business with the City or participating in bid solicitations for materials, services, and construction.

RABIES CONTROL.....

See PIMA ANIMAL CARE CENTER (520) 743-7550

RAPE CRISIS 24-HOUR HOTLINE.....(520) 327-7273

REAL ESTATE DIVISION.....(520) 791-4181

The City's Real Estate Division provides professional real property services for all municipal needs, such as road widening, water rights and well sites, golf courses and parks, community housing needs, and other City department needs. The Real Estate Division also sells and leases City property, obtains and grants easements, vacates City rights of way, and maintains City property.

RECREATION CENTERS.....

See PARKS AND RECREATION (520) 791-4873

RECYCLING.....(520) 791-5000

www.tucsonrecycles.org

For information on how to reduce, reuse and recycle in the Tucson metro area, call the Tucson Recycles information line. This staffed info line is a cooperative effort of the City of Tucson, Pima County, and Tucson Clean & Beautiful. For customer service, call 791-3171.

Neighborhood Recycling Centers are at the following locations:

1010 E. 10th St.

North of Broadway between Fremont and Park Ave.

BOOTH-FICKET MAGNET SCHOOL

7240 E. Calle Arturo - off Kolb Rd.

CITY OF SOUTH TUCSON

6th Ave. at 38th St., SW corner

DAVIS MONTHAN AIR FORCE BASE

www.dm.af.mil

5600 E. Yuma (Base access required)

GOLF LINKS SPORTS PARK

West side of Craycroft Rd., north of Golf Links Rd.

JACOBS PARK

Fairview, south of Prince Rd.

JOAQUIN MURRIETA PARK

Northwest corner of El Rio and Club View Drives

KENNEDYPARK

West side of Mission Rd., north of Ajo Way

LOS REALES LANDFILL

Southwest of Los Reales and Craycroft Roads

MANSFIELD PARK

Southwest of Saguaro St. and 4th Ave.

McCORMICK PARK

East side of Columbus Blvd., south of Fort Lowell Rd.

MICHAEL PERRY PARK (Formerly Lakeside Park)

East of Pantano Rd. on the north side of Stella Rd.

MORRIS K.UDALL PARK

South side of Tanque Verde, east of Sabino Canyon Rd.

PATRICK K.HARDESTY MULTISERVICE CENTER

Northwest of 22nd St. and Alvernon Way

TUCSON CONVENTION CENTER

Northwest corner of Cushing St. and Granada Ave.

WARD 5 OFFICE

Park Ave. and Fair St.

BUSINESS RECYCLING

Businesses can recycle useable goods through Desert Waste Not Warehouse (520) **623-7162** or World Care/Tools For Schools (520) **514-1588**, two non-profit organizations that redistribute goods to other non-profit agencies.

REFUSE PICK-UP.....
See **ENVIRONMENTALSERVICES** (520) **791-5414**

REZONING.....See **ZONING** (520) **791-5068**

RIDESHARE.....(520) **884-RIDE**
www.pagnet.org
For information about free confidential carpool matching, call RideShare or visit the Pima Association of Governments' website.

RIO NUEVO.....(520) **791-5580**
www.tucsonaz.gov/rionuevo
52 W. Congress Tucson,AZ 85701
Rio Nuevo is a comprehensive revitalization program for Downtown Tucson, including new attractions, shopping, restaurants, office space, and residential housing. It was approved by the voters of Tucson and South Tucson in 1999.

RISK MANAGEMENT.....(520) 791-4728

255 W. Alameda Tucson,AZ 85701
City Hall,5th Floor

RIVER PARKS.....(520) 791-4873

Pedestrian and bicycle paths and other park facilities are located along portions of the river banks for public use. For river parks outside the city limits, call Pima County Parks at (520) 740-2680.

ROAD CONDITION INFORMATION.....(520) 547-7510

www.transview.org
For Tucson road conditions, including Mt. Lemmon, call the number above. For state wide information, call (888) 411-7623 or (602) 651-2400, ext.7623. For real time road conditions, call (888) 411-ROAD. Local transportation information, including closures, accidents, and more is available online at the Department of Transportation's Transview site. You can also check state wide road conditions online at the Arizona Department of Transportation website.

ROAD RAGE.....(520) 235-7243

Call to report aggressive drivers. If you feel you are in immediate danger, call 911.

RODEO.....(520) 741-2233

www.tucsonrodeo.com
La Fiesta de los Vaqueros is held every February.

SABER.....(520) 791-5843

www.tucsonaz.gov/dnr
A multi-departmental enforcement effort located in the Department of Neighborhood Resources for resolving multiple City Code violations on rental properties that have had a history of noncompliance. City staff determines whether a property is eligible for Saber status. Complaint forms are available online at www.tucsonaz.gov/dnr/pahcform.pdf

SAFETY PROGRAMS.....

See FIRE DEPARTMENT

SCENIC CORRIDOR ZONE-ZONING REVIEW AT DSD.....

(520) 791-5608

SCHOOL DISTRICTS

- ALTAR VALLEY SCHOOL DISTRICT.....(520) 822-1484**
10105 S. Sasabe Three Points,AZ 85736
- AMPHITHEATER PUBLIC SCHOOLS.....(520) 696-5000**
701 W. Wetmore Tucson,AZ 85705
- CATALINA FOOTHILLS SCHOOL DISTRICT.....(520) 299-6446**
2101 E. River Tucson,AZ 85718
- FLOWING WELLS SCHOOLS.....(520) 690-2200**
1556 W. Prince Tucson,AZ 85705
- MARANA PUBLIC SCHOOLS.....(520) 682-3243**
11279 W. Grier Rd. Marana,AZ 85653
- SAHUARITA SCHOOL DISTRICT.....(520) 625-3502**
350 W. Sahuarita Sahuarita,AZ 85629
- SUNNYSIDE SCHOOL DISTRICT #12.....(520) 545-2000**
2238 E. Ginter Tucson,AZ 85706
- TANQUE VERDE SCHOOL DISTRICT #13...(520) 749-5751**
4201 N. Melpomene Tucson,AZ 85749
- TUCSON UNIFIED SCHOOL DISTRICT #1..(520) 225-6000**
1010 E.10th Tucson,AZ 85719
- VAIL PUBLIC SCHOOLS.....(520) 762-2000**
13299 E. Colossal Cave Vail,AZ 85841

SERVICE CONTRACT DIVISION.....(520) 791-4704

www.tucsonaz.gov/procure

Formerly the Contract Administration Division

SEWERS.....(520) 740-6609

www.wwm.pima.gov

Pima County Wastewater Management operates the sewer system in the metropolitan Tucson area, including the City of Tucson.

For roach problems caused by insect-infested sewers, call Pima County Vector Control at (520) 319-4601.

For emergencies 7 a.m. to 5 p.m., call (520) 326-4333. For emergencies after 5 p.m., call (520) 295-4595.

SHERIFF.....

See **PIMA COUNTY SHERIFF'S DEPARTMENT (520) 741-4600**

www.pimasheriff.org

SHUTTLE.....(520) 791-5071

T.I.C.E.T. is the FREE ParkWise downtown shuttle. All shuttles are handicapped accessible and run every 10-15 minutes or every 30 minutes depending upon route. Call to have a brochure mailed to you.

SIDEWALKS.....(520) 791-5100

For information regarding building a new sidewalk in the right-of-way, contact the Department of Transportation, Public Right-of-Way Permits.

For maintenance of sidewalks, call (520) 791-3154.

SIGN PERMITS.....(520) 791-5607

SIGNS,TRAFFIC.....

See TRAFFIC SIGNALS AND SIGNS (520) 791-4259

SMOKING ORDINANCE.....(520) 791-4452

The Tucson City Code prohibits smoking in any public vehicle (including taxicabs), enclosed structures such as lobbies, hallways, restrooms, shopping malls, stores, restaurants, theaters, lockers and conference rooms. The smoking restricted areas must be signed "no smoking." Call to report violations.

SMOKING VEHICLE HOTLINE.....(520) 622-5700

Call to report a vehicle with excessive exhaust emissions.

SNAKE BITES.....(520) 626-6016

www.pharmacy.arizona.edu/centers/apdic/apdic.shtml

SOCIAL SERVICES.....

See INFORMATION AND REFERRAL (520) 881-1794

SOLID WASTE MANAGEMENT.....

See ENVIRONMENTAL SERVICES (520) 791-3171 or (520) 791-5414

www.tucsonaz.gov/esd

Has been renamed Environmental Services.

**SOUTHERN ARIZONA VETERANS ADMINISTRATION
HEALTHCARE SYSTEM.....(800) 827-1000**

3601 S.6th Tucson,AZ 85714

Call for information about the Veteran's Medical Center at (520) 792-1450.

SOUTHWEST GAS.....(520) 889-1888

www.swgas.com

This private utility provides natural gas to the Tucson metropolitan area. The Customer Service Office is open Monday through Friday from 8 a.m. to 5 p.m. Call Southwest Gas for emergencies, gas leaks, or blue stake info, at (520) **746-1076** or (800) **722-4277**.

SPECIAL ASSESSMENTS.....(520) 791-4282
(520) 791-4124

www.tucsonaz.gov/improvementdistricts/SearchParcel.asp

255 W. Alameda St. Tucson, AZ 85701

City Hall, 5th Floor

You can access information on a property by entering the Parcel/Tax code number online.

SPEED HUMPS.....
See NEIGHBORHOOD TRAFFIC MANAGEMENT (520) 791-4259

SPRING TRAINING.....See BASEBALL

STATE OF ARIZONA DEPARTMENT OF TRANSPORTATION.....
(520) 629-9808

www.dot.state.us

The State Department of Transportation maintains designated State routes, including Interstates 10 and 19.

MOTOR VEHICLES DIVISION.....(520) 629-9808

For driver license and vehicle registration information.

TUCSON DISTRICT HEADQUARTERS FOR ROADS
AND FREEWAYS.....(520) 620-5411
(520) 622-6701

STORMWATER MANAGEMENT SECTION.....(520) 791-4251

Call to find out how to protect our naturally-vegetated washes, keep stormwater clean, and how the City manages stormwater runoff.

STREET CONSTRUCTION.....(520) 791-5100

www.dot.tucsonaz.gov/construction

Call for information about the construction or upgrading of roadways, including current construction and future plans.

STREET LIGHTS.....(520) 791-3154
(520) 791-4144 (after hours)

Call to report a non-functioning or broken street light or traffic signal.

STREET MAINTENANCE.....(520) 791-3154

www.dot.tucsonaz.gov/streets

For information about the cleaning and repair of city streets, contact the Department of Transportation, Street and Traffic Maintenance Division.

STREET RECORDS.....(520) 791-4321

http://tdotmaps.transview.org/mapguide_mwf_tdot.htm

For information on paving, lighting, and drainage plans and records for completed projects within the city limits, call the Department of Transportation, Engineering Division, Maps and Records.

SUBDIVISION PROCESS - DEVELOPMENT SERVICES

DEPARTMENT.....(520) 791-5550

SUICIDE 24-HOUR HELP ON CALL.....(520) 323-9373

Help on Call is a 24-hour hotline for suicide, personal, family, or substance abuse problems.

SUN TRAN.....(520) 792-9222

(520) 628-1565 (Hearing Impaired)

www.suntran.com

Visit their web site or call for routes and updates, bus passes and fare information.

SURPLUS CITY PROPERTY.....See AUCTIONS (520) 791-4217

SYMPHONY.....

See TUCSON SYMPHONY ORCHESTRA (520) 792-9155

www.tucsonsymphony.org

T.I.C.E.T.....(520) 791-5071

www.dot.tucsonaz.gov/parkwise/parkwise.htm

T.I.C.E.T. is the ParkWise free downtown shuttle. All shuttles are handicapped accessible and run every 10-15 minutes or every 30 minutes depending upon route. Call for a free brochure.

TAXES.....(520) 791-4080

Call the City's Revenue Division for information about the City of Tucson sales tax. Other tax info:

DELINQUENT TAX INFORMATION.....(520) 740-3785

INTERNAL REVENUE FEDERAL TAX ASSISTANCE.....

(800) 829-1040

PERSONAL PROPERTY TAX INFORMATION.....

(520) 740-8231

PIMA COUNTY ASSESSOR'S OFFICE.....(520) 740-8172
REAL ESTATE PROPERTY TAX.....(520) 740-8341
Including property within Tucson city limits, call Pima
County Treasurer's Office
STATE OF ARIZONA TAXPAYER ASSISTANCE.....
(800) 352-4090

TENNIS.....See PARKS AND RECREATION (520) 791-4873

THEATER.....(520) 884-8210

ARIZONA THEATRE COMPANY.....(520) 622-2823
www.aztheatreco.org
TUCSON PARKS AND RECREATION
COMMUNITY THEATRE (520) 791-4663

TICKET OFFICE,TUCSON CONVENTION CENTER.....
See TUCSON CONVENTION CENTER (520) 791-4101
www.tucsonaz.gov/tcc
Visit any Ticketmaster outlet; charge by phone through
TicketMaster at (520) **321-1000** or purchase at
www.ticketmaster.com

For event information, visit the Tucson Convention Center website.

TOURS.....(520) 791-4605
Tours of City facilities for school groups and visitors may be
schedules by calling the Department of Neighborhood Resources.

FIRE STATION TOURS.....(520) 791-4605
FREMONT HOUSE.....(520) 622-0956
GENERAL SERVICES COMMUNICATIONS....(911 Call Center)
(520) 791-4309

POLICE STATION.....(520) 791-4512
TUCSON WATER FACILITIES.....(520) 791-4331
WALKING TOURS OF DOWNTOWN.....(520) 624-1817

www.visittucson.org
Metropolitan Tucson Convention and Visitors Bureau

TRAFFIC DIVERSION PROGRAM.....(520) 791-4104
A program for persons who have received civil speeding or moving
violations. Successful completion of the program results in
dismissal of the traffic citation. To be eligible, the person must not
have attended the diversion program within the past three years.
For additional information, contact the National Traffic Safety
Institute at (520) **620-6874**. This program is offered in Spanish, also.

TRAFFIC PROBLEMS...See POLICE DEPARTMENT (520) 791-4444
For missing traffic control signs, etc., call 791-4259. For traffic problems due to a collision or road hazard, call 911.

TRAFFIC SCHOOL.....See CITY COURT (520) 791-4216
www.NTSOnline.com/AZ/
Register for Traffic School online through the National Traffic Safety Institute. Call (520) 547-2507 to enroll by phone.

TRAFFIC SIGNALS AND SIGNS.....(520) 791-4259
To request information about traffic studies and to request new studies. To report malfunctioning or damaged signals, signs, street striping, or sight obstructions within the Tucson city limits, call the Street and Traffic Maintenance Division at (520) **791-3154** or (520) **791-4144** after hours.

TRAFFIC TICKETS.....See CITY COURT (520) 791-4216
www.tucsonaz.gov/courts
103 E. Alameda Tucson, AZ 85701
Traffic tickets may be paid at City Court and Eastside City Hall, 7575 E. Speedway. Also pay by mail or online. Payments must be received by court date indicated on citation.

TRAILS.....(520) 740-2690
www.pima.gov/pksrec
Short City of Tucson nature trails are available at Case Park, 9851 E. Kenyon Dr., and Greasewood Park, 1075 N. Greasewood. Call (520) 791-4873 for more information.

TRANSPORTATION DEPARTMENT.....(520) 791-4371
www.dot.tucsonaz.gov

TRANSPORTATION PLANNING
www.pagnet.org/tpd

Transportation planning involves planning and programming responsibilities for future roadways, incorporating alternative modes of transportation (carpooling, public transit, bicycle and pedestrian facilities), ADA requirements, and stormwater management. Each local government within the metropolitan urban area is responsible for these planning efforts within their own jurisdictions. The Pima Association of Governments, Transportation Planning Division (PAG/TPD), is responsible for overall regional coordination. For long-range and short-range transportation plans and traffic volume information, call the Pima Association of Governments at 792-1093.

TRANSVIEW

www.transview.org

An online Transportation Information Guide

TRASH PICKUP.....

See ENVIRONMENTALSERVICES (520) 791-3171

TRAVELERS AID.....(520) 622-8900

www.tatucson.org

40 W. Veterans Tucson,AZ 85713

The Travelers Aid Society of Tucson provides emergency shelter and transitional housing.

TREE OBSTRUCTIONS.....(520) 791-3154

For sight obstruction of street signs, signals, corners, or intersections within Tucson city limits. For downed trees on City property and all other obstructions, call the Department of Transportation, Engineering Division, Permits and Codes at (520) 791-4254.

TREES FOR TUCSON.....(520) 791-3109

www.tucsonaz.gov/tcb

Trees for Tucson is an urban forestry program of Tucson Clean & Beautiful,a nonprofit environmental organization. Trees for Tucson supplies desert-adapted trees to schools, neighborhoods and the community to provide habitat for wildlife, absorb pollutants, control erosion and wind, and beautify the community. Tucson Clean & Beautiful also offers the "Great Trees of the Old Pueblo" tour, Neighborhood Forester program, and Tree Care and Maintenance Workshops.

TUCSON 12.....(520) 791-2582

www.tucson12.tv

Tucson 12, the City's information channel, is available on the Cox Communications cable system. Public service programs, Mayor and Council meetings, City event schedules, Board of Supervisors meetings, and more are cablecast 24 hours a day. Call for program information or to leave comments.

TUCSON ARTS DISTRICT PARTNERSHIP.....(520) 624-9977

<http://tucsonartsdistrict.org>

TADP is a non-profit, cultural organization representing arts, business, economic development, tourism,historic preservation and neighborhood interests that bring vitality to Downtown.

TUCSON CENTER FOR WOMEN AND CHILDREN.....(520) 795-8001

www.tucsoncenters.com

Services for women and children who are victims of domestic violence.

TUCSON CLEAN & BEAUTIFUL.....(520) 791-3109

www.tucsonaz.gov/tcb

Tucson Clean & Beautiful, a nonprofit organization, conducts environmental volunteer programs in waste reduction and recycling, land stewardship, urban forestry, and beautification.

Programs include:

- Recycling and Waste Reduction
- Information/Education
- Adopt-A-Park and public areas
- Trees for Tucson
- Tucson Clean Sweep Anti-Litter
- Campaign
- Two commemorative parks (El Paseo de los Arboles and Children's Memorial Park)

Programs and projects are conducted in cooperation with, and sponsored by, the City of Tucson, Pima County, sponsors, grants, memberships, and donations.

TUCSON CONVENTION CENTER.....(520) 791-4101

www.tucsonconventioncenter.org

The TCC is Tucson's premier venue for conventions, trade shows, meetings, banquets, parties, great music, theater, and exciting sports.

With more than 200,000 square feet of versatile space, the TCC can host an intimate gathering of 50 people or the largest home show in the U.S.

For tickets, visit any TicketMaster; charge by phone at (520) 321-1000; or purchase online at www.ticketmaster.com

TUCSON DOWNTOWN ALLIANCE.....(520) 547-3338

www.downtowntucson.org

52 W. Congress St., Tucson AZ 85701

**TUCSON ELECTRIC POWER COMPANY.....(520) 623-3451
(520) 623-7711 (after hours)**

www.tucsonelectric.com

This private utility provides electrical service to most City residences and businesses. The Customer Service Office is open from 7:30 a.m. to 6 p.m., Monday through Friday.

TUCSON FILM OFFICE.....
See METROPOLITAN TUCSON CONVENTION
AND VISITORS BUREAU (520) 770-2151
www.filmtucson.com

TUCSON-MEXICO TRADE OFFICE.....(520) 791-5199
www.tucsonaz.gov/tmto
The Tucson-Mexico Trade Office recaptures and strengthens the economic, social and cultural ties between Tucson and Mexico via a public-private effort.

TUCSON PIMA ARTS COUNCIL.....(520) 624-0595
www.tucsonpimaartscouncil.org
A non-profit corporation organized to encourage and support a thriving, diverse, multi-cultural, artistic environment in Tucson and Pima County. The Council supports a public arts program, arts education, rural arts, media arts, cultural heritage, a community gallery, and assists with grants.

TUCSON-PIMA PUBLIC LIBRARY.....(520) 791-4391
(520) 791-4396 (Hearing Impaired)
www.tppl.org
The Tucson-Pima Public Library system is comprised of a Main Library, 20 branches, a facility at the Pima County Adult Detention Center, and two mobile outreach units. The Main Library serves as a centralized information resource and as the neighborhood library for Downtown.

The branch libraries, located throughout Pima County, strive to serve individual communities' recreational reading, informational, educational, and cultural needs.

The public library system is funded jointly by the City of Tucson and Pima County.



LIBRARY BRANCHES

Caviglia-Arivaca

17050 W. Arivaca Rd., Arivaca, AZ, 85601.....(520) 398-2764

Columbus

4350 E. 22nd St., 85711.....(520) 791-4081

Dewhirst-Catalina

15631 N. Oracle Rd., Catalina, AZ, 85739.....(520) 825-9541

Dusenberry-River Center

5605 E. River Rd., 85750.....(520) 791-4979

El Pueblo

101 W. Irvington Rd., 85714.....(520) 791-4733

El Rio

1390 W. Speedway Blvd., 85745.....(520) 791-4468

Himmel Park

1035 N. Treat Ave., 85716.....(520) 791-4397

Joel D. Valdez Main Library

101 N. Stone Ave., 85701.....(520) 791-4393

Joyner-Green Valley

601 N. La Canada Drive, Green Valley, AZ, 85614....(520) 625-8660

Kirk-Bear Canyon

8959 E. Tanque Verde Rd., 85749.....(520) 791-5021

Marana

13370 N. Lon Adams Rd., Marana, AZ, 85653...(520) 682-4216

Miller-Golf Links

9640 E. Golf Links Rd., 85730.....(520) 791-5524

Mission

3770 S. Mission Rd., 85713.....(520) 791-4811

Nanini

7300 N. Shannon Rd., 85741.....(520) 791-4626

Oro Valley

1305 W. Naranja Dr., Oro Valley, AZ 85737.....(520) 229-5300

Quincie Douglas

1585 E. 36th St. (This new library will open in Summer 2005.)

Readrunners Mobile Services

(Bookmobile, Books-By-Mail, Homebound Services)

(520) 791-5506

Salazar-Ajo

33 Plaza, Ajo, AZ, 85321.....1-(520)-387-6075

Sam Lena-South Tucson

1607 S. 6th Ave., 85713.....(520) 791-4791

Santa Rosa Learning Center Library

1075 S. 10th Ave., 85701.....(520) 879-8019

Southwest Branch Library

6855 S. Mark Rd., 85746.....(520) 791-4009

Valencia

202 W. Valencia Rd., 85706.....(520) 791-4531

Wilmot

530 N. Wilmot Rd.,85711.....(520) **791-4627**

Woods Memorial

3455 N.1st Ave.,85719.....(520) **791-4548**

INFOLINE -LIBRARY.....(520) 791-4010

Infoline,a service of the Tucson-Pima Public Library puts information at your fingertips. Call this telephone reference service during Main Library hours with your questions and get fast, friendly answers from skilled reference librarians. Infoline is closed on Sunday.

Reference questions also can be sent by email to prickly@mail.ci.tucson.az.us. Be as complete and specific as possible. Reference staff at the Main Library will respond to your question(s) by email within three days.

MAIN LIBRARY AND BRANCH HOURS.....(520) 791-4114

Complete updated information on Library services and hours is available on the Library's website.

TUCSON RECYCLES INFO LINE.....(520) 791-5000

www.tucsonrecycles.org

For information on how to reduce, reuse, and recycle in the Tucson metro area, call the Tucson Recycles Info Line. This staffed info line is a cooperative effort of the City of Tucson, Pima County and Tucson Clean & Beautiful.A recycling directory is also available online at www.tucsonaz.gov/tcb/rd

TUCSON SYMPHONY ORCHESTRA.....(520) 792-9155

www.tucsonsymphony.org

Administrative Office

BOX OFFICE.....(520) 882-8585

TUCSON URBAN LEAGUE.....(520) 791-9522

www.tucsonurbanleague.com

A non-profit organization helping with training, job placement, and other community activities for social and economic equality.

TUCSON WATERDEPARTMENT.....(520) 791-4331

www.tucsonaz.gov/water

Tucson Water's mission is to ensure customer satisfaction by consistently delivering high quality water and service in a cost-efficient, environmentally responsible manner, today and for the future.

EMERGENCIES.....(520) 791-4133
(24 hours)

MAIN REPLACEMENT HOTLINE.....(520) 791-2665
Information on current and upcoming Tucson Water main replacement projects

NEW SERVICE.....(520) 791-3242
Also for billing or water quality questions

TOURS.....(520) 791-4331
Water facilities tours are offered on a regular basis

WATER CONSERVATION.....(520) 791-4556
www.tucsonaz.gov/water

The Zanjero Program is a free indoor and outdoor water auditing program of Tucson Water customers' homes. The Water Info Van is available for special events and teaches adults and children about water saving. To make reservations for the Watersmart Workshops, call (520) 791-4331. To report water waste, including water running off of property and improper draining of swimming pools, Tucson Water Customers can call the "Water Cop" at (520) 791-3242.

WATER QUALITY INFORMATION.....(520) 791-4227
www.tucsonaz.gov/water

Water quality information for the new blend of recharged Colorado River water and groundwater. Call Tucson Water's Water Line at (520) 791-4227 and follow the menu selections to learn about the mineral content, bacteria, chlorine, hardness, sodium, pH, and temperature of your water. You can find more detailed water quality information from Tucson Water's website.



TUCSON ZOOLOGICAL SOCIETY.....(520) 881-4753

www.tucsonzoo.org

Tucson Zoological Society is dedicated to wildlife conservation and protecting the natural environments in cooperation with Reid Park Zoo. The Society provides quality service and support to Reid Park Zoo and the community through education, financial resources, and public awareness.

UNIVERSITY OF ARIZONA.....(520) 621-2211

www.arizona.edu

URBAN PLANNING AND DESIGN.....(520) 791-4505

www.tucsonaz.gov/planning

This department is comprised of City employees from Planning, Transportation, Historic Preservation, and Annexation. Other City staff lend their expertise as needed. Visit their website for project information.

UTILITIES

COMCAST.....(520) 744-1900

www.comcast.com

COX COMMUNICATIONS.....(520) 884-0133

www.cox.com/tucson

ENVIRONMENTAL SERVICES..(520) 791-5414/(520) 791-3171

(formerly Solid Waste) www.tucsonaz.gov/esd

METRO WATER DISTRICT.....(520) 575-8100

SOUTHWEST GAS.....(520) 889-1888

www.swgas.com

TUCSON ELECTRIC POWER.....(520) 623-7711

www.tucsonelectric.com

TUCSON WATER.....(520) 791-4331

www.tucsonaz.gov/water

VACANT BUILDINGS.....

See BUILDING PERMITS (520) 791-5550

VAN TRAN.....(520) 798-1000

(520) 884-5100 (Hearing Impaired)

ELIGIBILITY.....(520) 791-5409

You must be ADA eligible to use this paratransit service.

RESERVATIONS.....(520) 798-1000

(520) 884-5100 (Hearing Impaired)

Open 7 days a week from 7 a.m. to 4 p.m.

(English and Spanish)

**VARIANCES TO THE LAND USE CODE (BOARD
OF ADJUSTMENT) - PLANNING DEPARTMENT.....**
(520) 791-5608

VEHICLES.....See ABANDONED VEHICLES (520) 791-4444
See Abandoned Vehicles, Junk Cars, Air Quality, Impounded
Vehicles, or Smoking Vehicle Hotline.

VETERANS ADMINISTRATION.....
See SOUTHERN ARIZONA VETERANS ADMINISTRATION
HEALTHCARE SYSTEM (800) 827-1000

www.va.gov

VICTIM ASSISTANCE.....See CITY PROSECUTOR (520) 791-4104
The Victim Assistance Unit is available to assist victims of
misdemeanor crime through the criminal justice process.

VICTIM RIGHTS FOR NEIGHBORHOODS.....
See NEIGHBORHOOD RESOURCES,
DEPARTMENT OF (DNR) (520) 791-4605

VICTIM WITNESS.....(520) 740-5525
www.pcao.co.pima.us
The Pima County Victim Witness Program is available to assist
victims of crime by providing crisis response, ongoing support,
and information on their case. In addition, the program assists
victims and witnesses in court cases by familiarizing them with
the court system.

VISITOR INFORMATION.....
See METROPOLITAN TUCSON CONVENTION
AND VISITORS BUREAU (520) 624-1817
www.visittucson.org

VOLUNTEER.....(520) 791-4605
The Department of Neighborhood Resources can direct
interested volunteers to the appropriate department. Also see
Boards, Commission, and Committees; Friends of the
Tucson/Pima Public Library; Police Department; and Zoo.

VOLUNTEER CENTER OF SOUTHERN ARIZONA.....

(520) 881-3300

924 N. Alvernon Way, Tucson AZ, 85711

www.volunteersoaz.org

The Volunteer Center promotes effective and creative volunteering. The Center recruits and places volunteers in non-profit, government, education and health institutions, educates the community in volunteering, and provides training and technical assistance to profit and non-profit programs.

VOTER REGISTRATION.....(520) 791-4213

<http://az.gov/webapp/evoter>

255 W. Alameda Tucson, AZ 85701

City Clerk's Office, 9th Floor

Forms Available

LEAGUE OF WOMEN VOTERS.....(520) 327-7652

PIMA COUNTY RECORDER'S OFFICE.....(520) 740-4350

115 N. Church Tucson, AZ 85701

Also available at political party headquarters and the Department of Motor Vehicles

WARDS.....See MAYOR AND CITY COUNCIL

WASHES.....See ILLEGAL DUMPING (520) 791-3154

To report illegal dumping in a wash or for clean-up and maintenance, contact the Department of Transportation, Street and Traffic Maintenance Division.

WASTEWATER MANAGEMENT.....See SEWERS (520) 740-6609

**WATER.....See TUCSON WATER DEPARTMENT
(520) 791-4331**

**WATER CONSERVATION..See TUCSON WATER DEPARTMENT
(520) 791-4331**

**WATER QUALITY INFORMATION.....
See TUCSON WATER DEPARTMENT (520) 791-4331**

WEEDS.....(520) 791-3171
Call to report weedy lots and unkempt properties.

WILD ANIMALS

For information and assistance with wild animals, including coyotes and javelina call:

ARIZONA GAME AND FISH DEPARTMENT..(520) 628-5376
www.azgfd.com

ARIZONA-SONORAN DESERT MUSEUM....(520) 883-1380
www.desertmuseum.org

WILDCAT DUMPING.....See ILLEGAL DUMPING (520) 791-3171

WILLS.....(520) 740-3230

www.sc.co.pima.az.us

Pima County Probate Office

YOUTH ON THEIR OWN.....(520) 293-1136

www.yoto.org

YOTO is dedicated to supporting the high school graduation of homeless youth by providing financial assistance, basic human needs and guidance.

YOUTH PROGRAMS.....(520) 791-4605

www.tucsonaz.gov/dnr

The Department of Neighborhood Resources administers the Youth Enrichment and Employment Programs. If you are interested in proposing a program in your neighborhood or have a youth who is interested in participating, contact your City Council office.



ZONING.....(520) 791-5608

www.tucsonaz.gov/dsd

For inquiries about rezoning applications, historic districts, lot development options (LDO's), project design options (PDO's), board of adjustment variances, area plans, special exceptions, or temporary use permits (TUP's), call the Development Services Department.

For inquiries about land divisions, subdivisions, development projects, land use requirements for parking or yard setbacks, zoning on specific properties, hillside development zone (HDZ) applications, scenic corridor zone (SCZ) applications, environmental resource zone (ERZ) applications, airport environs zone (AEZ) information, major streets and routes (MS&R) setback zone information, landscaping, screening, or native plant preservation ordinance information, call the Zoning Review Section at the Development Services Center at (520) 791-5608.

ZONING CODE VIOLATIONS.....(520) 791-5608

ZONING EXAMINER'S OFFICE.....(520) 791-4174

255 W. Alameda Tucson, AZ 85701
City Hall, 9th Floor

ZOO.....(520) 791-4022

www.tucsonzoo.org

The Reid Park Zoo is located at Gene C. Reid Park. Free parking can be accessed by entering from East 22nd Street and Randolph Way. Zoo hours are 9 a.m.- 4 p.m. daily, except Christmas Day (closed) and Thanksgiving (closed at 1 p.m.) The Zoo docents are volunteers who interpret the Zoo's living collection to the visiting public. For information on becoming a docent, call (520) 791-3204, ext. 12.



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How can you contact us?
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Tucson, Arizona 85726-7210
Phone: (520) 791-2582 Fax: (520) 791-5189

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www.tucsonaz.gov

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